

CONTAINERCHAIN

THE SINGLE WINDOW FOR CONTAINER LOGISTICS

DRIVER for Tablet
- A User Guide for
Transport Operators



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Introduction

Driver@Containerchain is a mobile 'app' that works on a handheld device (such as a tablet) for the truck drivers. This app communicates real-time run sheet details to the driver, automatically updating the Fleet Controllers with job status and truck whereabouts. In addition, Empty Container Depots can automatically process arriving trucks with no paperwork, or manual intervention, streamlining the entry into the gate promoting faster turnaround through the depot.

How to Install the Driver App

Minimum requirements

The Driver app is designed and compatible on iOS and Android tablets. Below are the minimum requirements that need to be met to run the app on iOS and Android mobile devices.

iOS:

Minimum required OS: 6.0

Recommended OS version: 8.0 and above

Android:

Minimum required OS version: 4.2.2 (Jellybean)

Recommended OS version: 4.4.4 (Kitkat)

Installing the Driver App

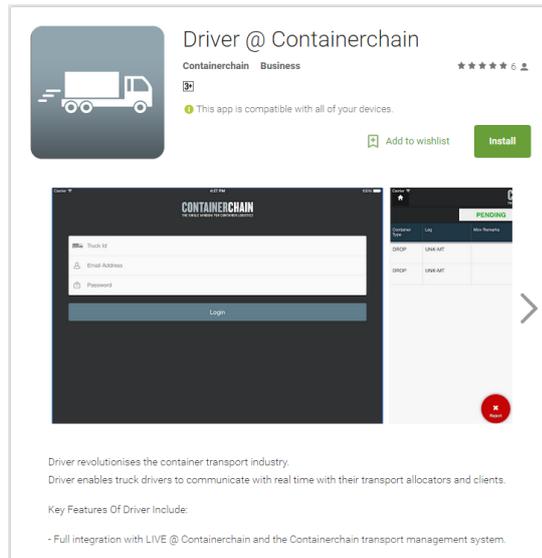
Search for “Containerchain” in the App Store, or on Google Play, and follow the on-screen instructions to download and install. If your device does not meet the minimum requirements (as explained in 2.1), you may not be able to successfully download and install the Driver app.



Apple, the Apple logo, iPhone and iPad are trademarks of Apple Inc. registered in the U.S. and other countries, App Store is a service mark of Apple Inc.



Google Play is a trademark of Google Inc.

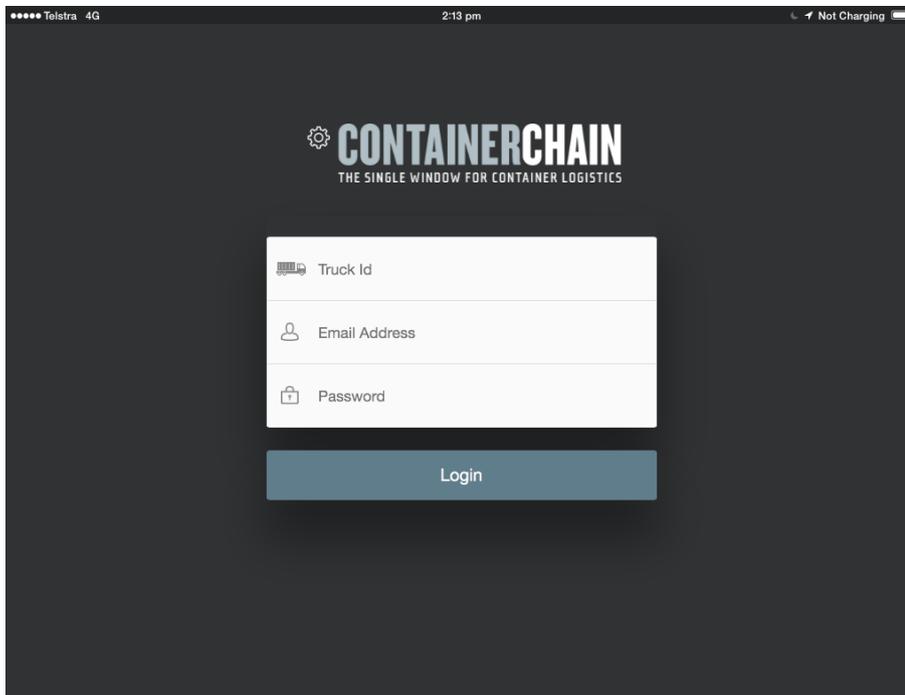


Company & User Login Credentials

Once you have installed the Driver app, you will need login credentials to use it. Logins for your drivers are set up via your Live@containerchain

How to Login to the App

Once you receive your login details, please input your Truck ID (Registration number), Email address, Password and click Login. Each truck registration and driver will need to have their own login credentials.



Truck Id

This is the vehicle registration number of the truck you are going to operate. This would correspond with details entered into the company profile in the Containerchain 'Live' website. (under Admin > Vehicles)

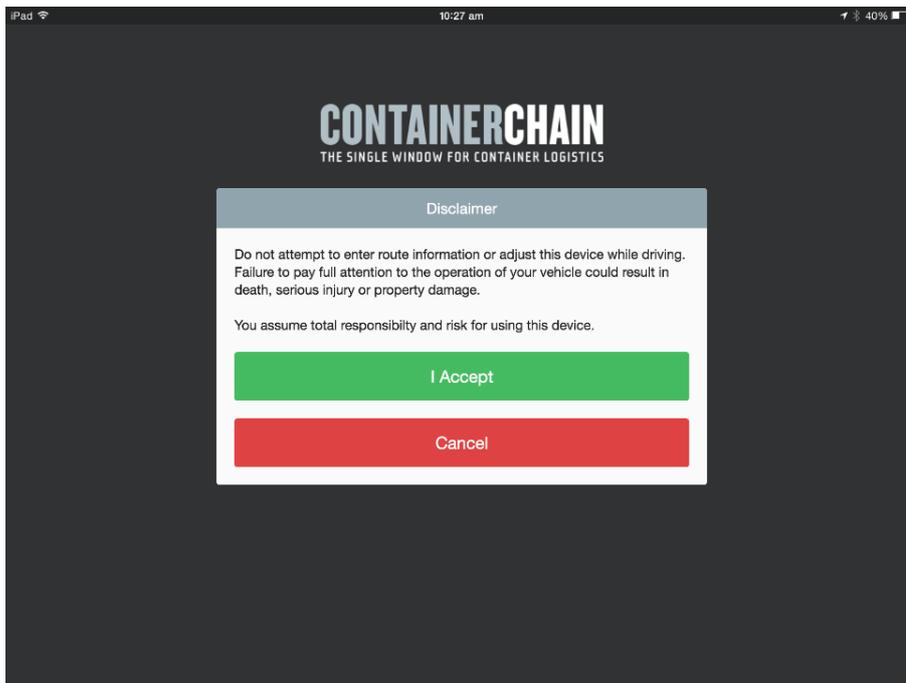
Email Address

The email address of 'Live' account user for the driver.

Password

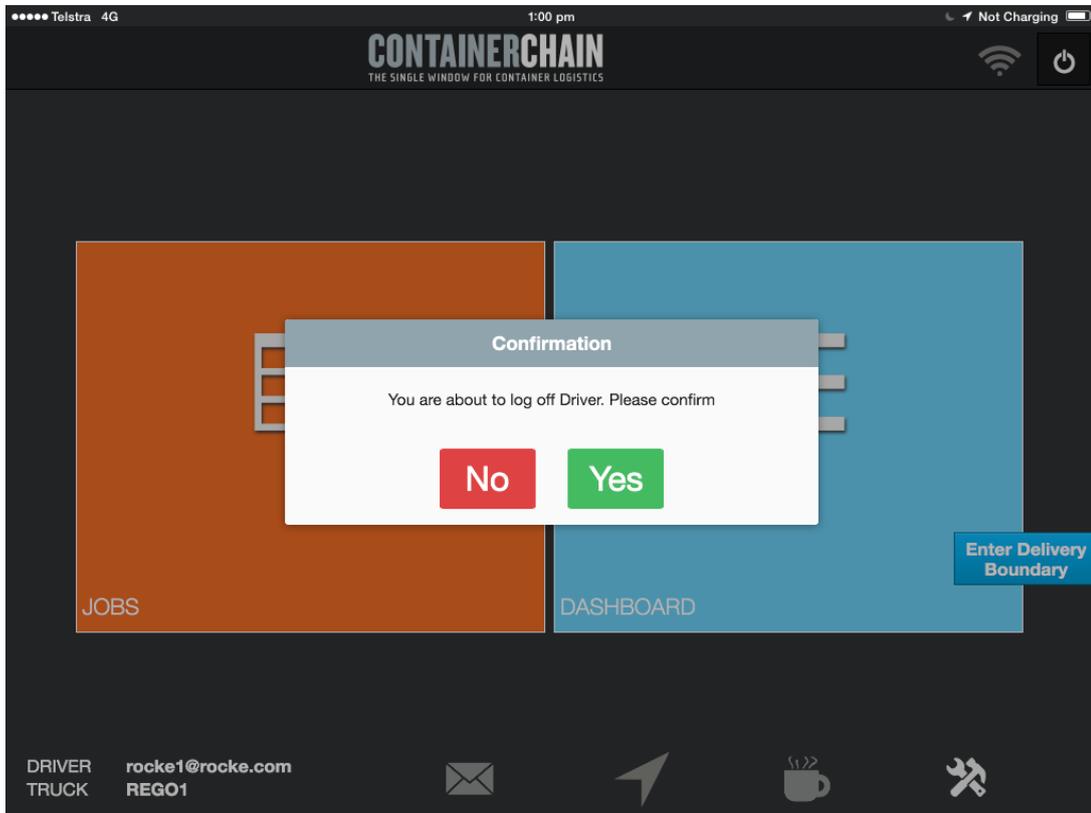
Password of the corresponding 'Live' account users.

Please note the disclaimer upon login



Logout

To logout, return to the home screen, and press the power icon on the top right of the screen. A prompt will appear to confirm.



Selecting 'Yes' logs out the user.

Selecting 'No' cancels the logout.

Pre Trip Check

When a driver logs in, they will first be asked to complete their Pre Trip Check
Enter the details as required then click submit.

NB: The driver is responsible to ensure the information is correct and accurate and the company will still need to manage their drivers according to their own company procedures.

Pre Trip Check

Fit For Duty	<input checked="" type="checkbox"/>
Statutory Shift Break Taken	<input checked="" type="checkbox"/>
Pre-Trip Completed	<input checked="" type="checkbox"/>
No. of Hours Rest	<input type="text"/>
Start Km	<input type="text"/>

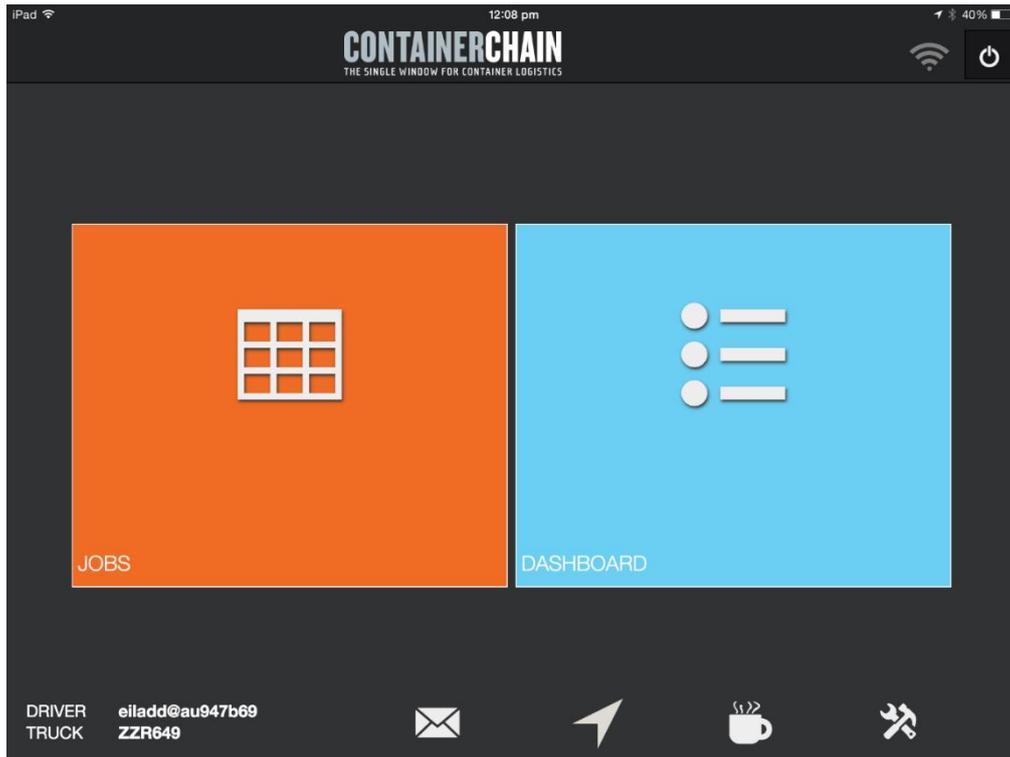
Submit

Pre Trip Check

Fit For Duty	<input checked="" type="checkbox"/>
Statutory Shift Break Taken	<input checked="" type="checkbox"/>
Pre-Trip Completed	<input checked="" type="checkbox"/>
No. of Hours Rest	<input type="text" value="10"/>
Start Km	<input type="text" value="122123"/>

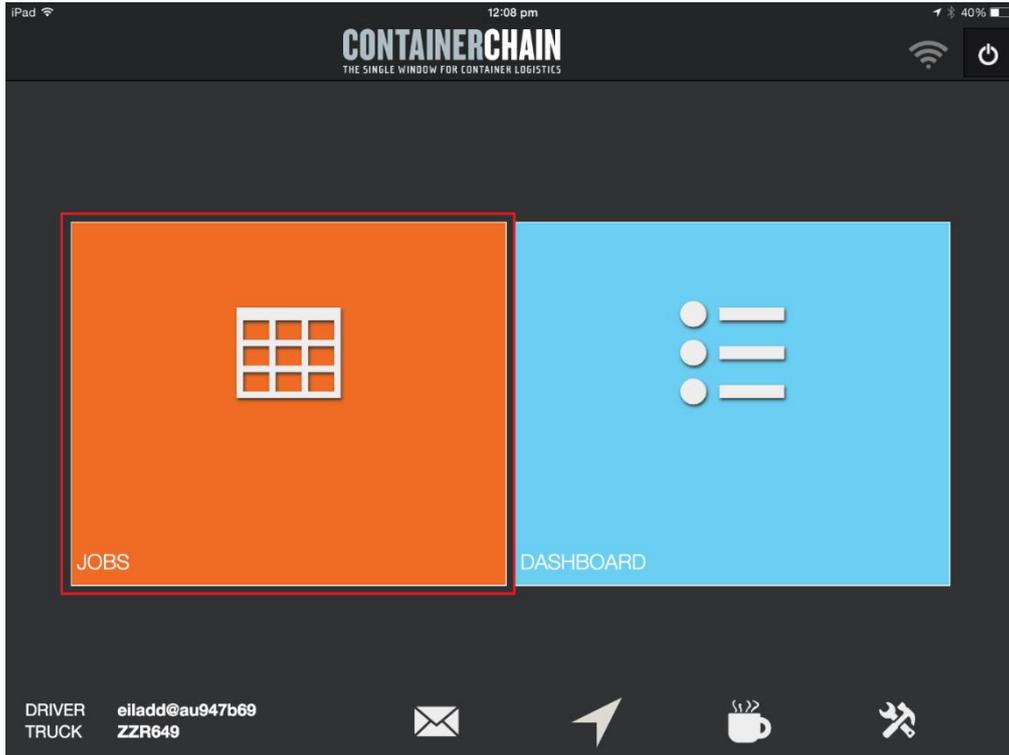
Submit

Home screen



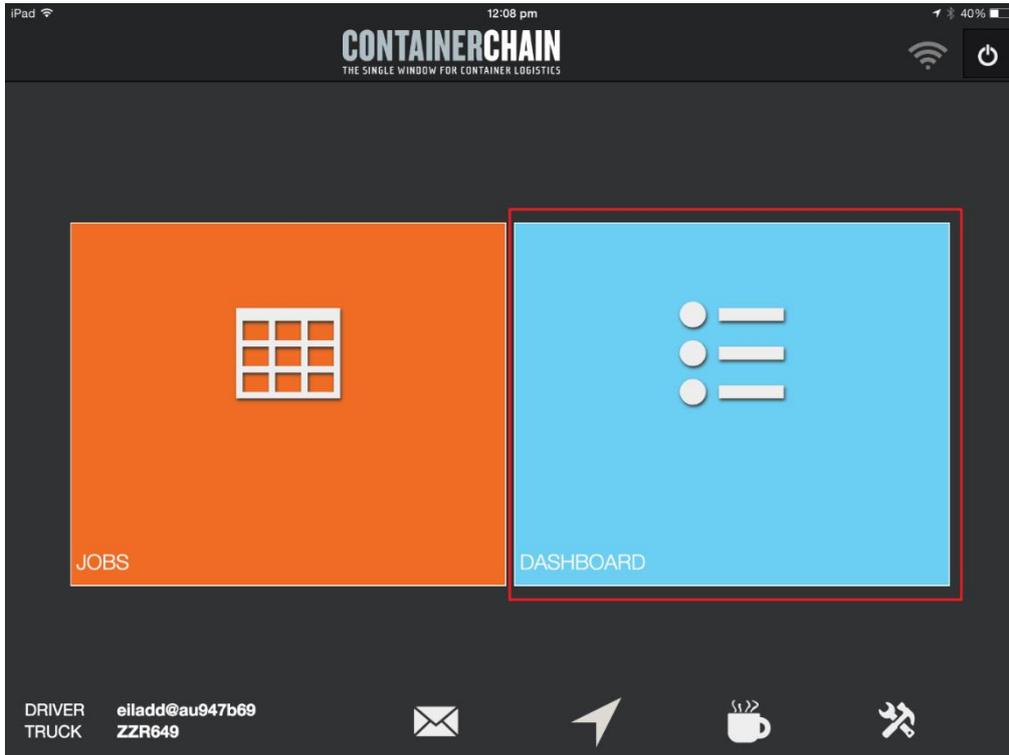
Jobs tile

All 'Pending', 'Accepted' and 'Completed' jobs will display under the 'Job' tile



Dashboard Tile

Drivers now have direct access to the Live Traffic Monitor that is currently available for transport operators. As well as also being able to view latest Industry Messages



Depot	Truck Turn Times (min)		12:01 - 12:30		12:31 - 13:00		13:01 - 13:30		13:31 - 14:00		14:01 - 14:30	
	Queue To Gate	Gate to Gate	OPT	IND								
CHALMERS INDUSTRIES	0	0	10	0	10	0	10	0	10	0	10	0
CONTAINER... STORAGE AND REPAIR	0	0	15	0	15	0	15	0	15	0	15	0
MELBOURNE REEFER SERVICES	0	0	15	0	15	0	15	0	15	0	15	0
PATRICK COODE PARK	0	0	20	0	10	0	20	0	30	0	30	0
PORT MELBOURNE CONTAINERS	0	3	25	0	25	0	25	0	25	0	25	0

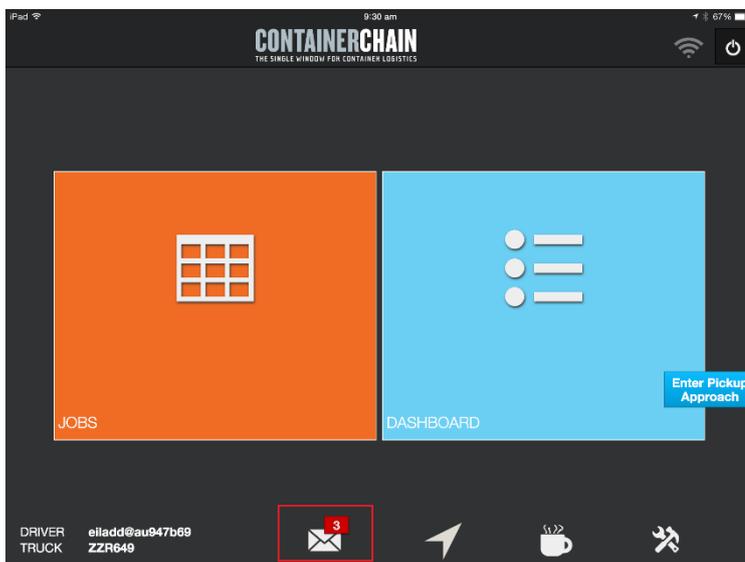
Industry Messages

- 18:19 From: Containerchain Australia Subject: Operational Disruption
- 17:19 From: Containerchain Australia Subject: Operational Disruption

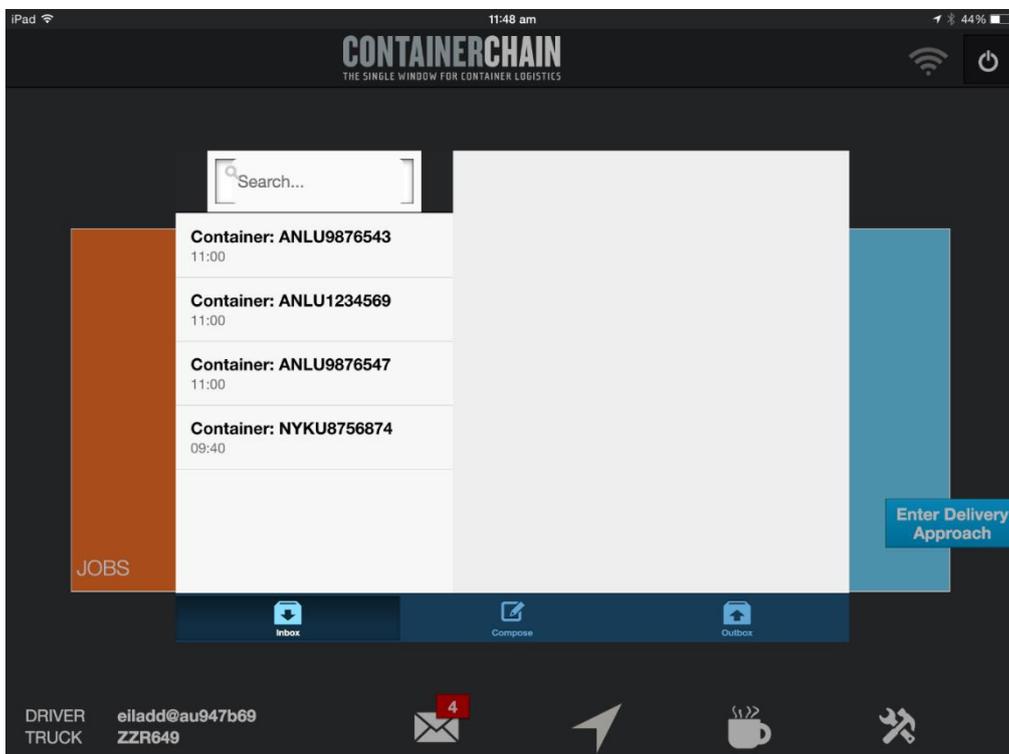
Messaging

Drivers can send and receive 'Messages'

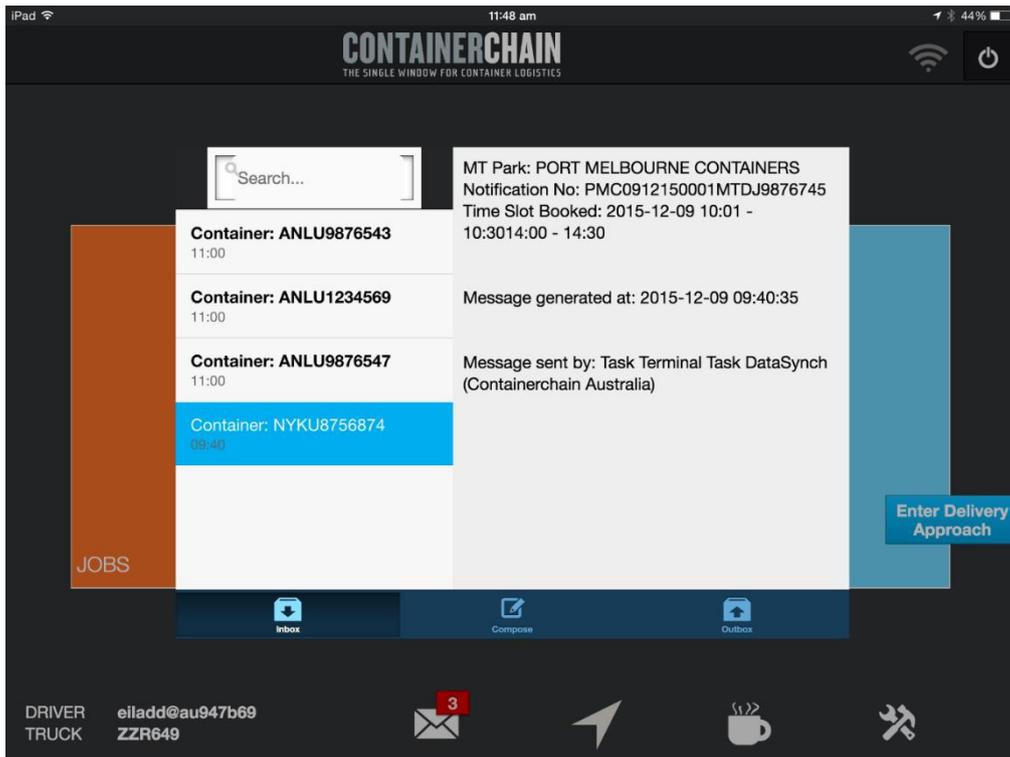
Tap the 'Envelope' icon. The number of unread messages will display on the icon



The list of messages will appear

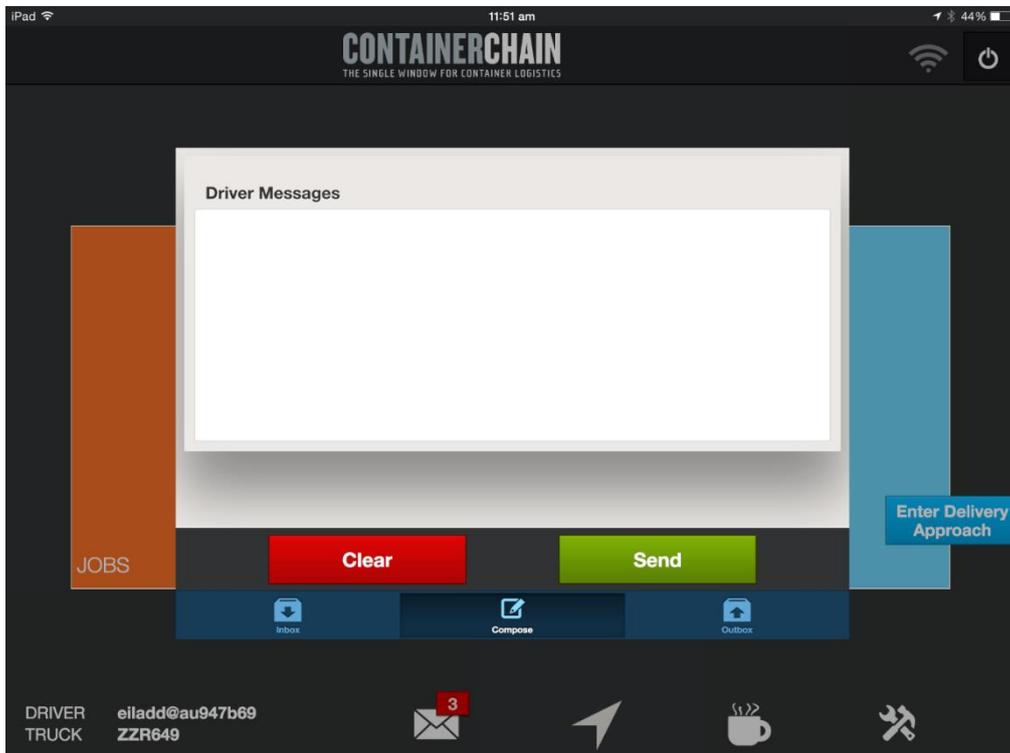


Tap on the appropriate message to read full details

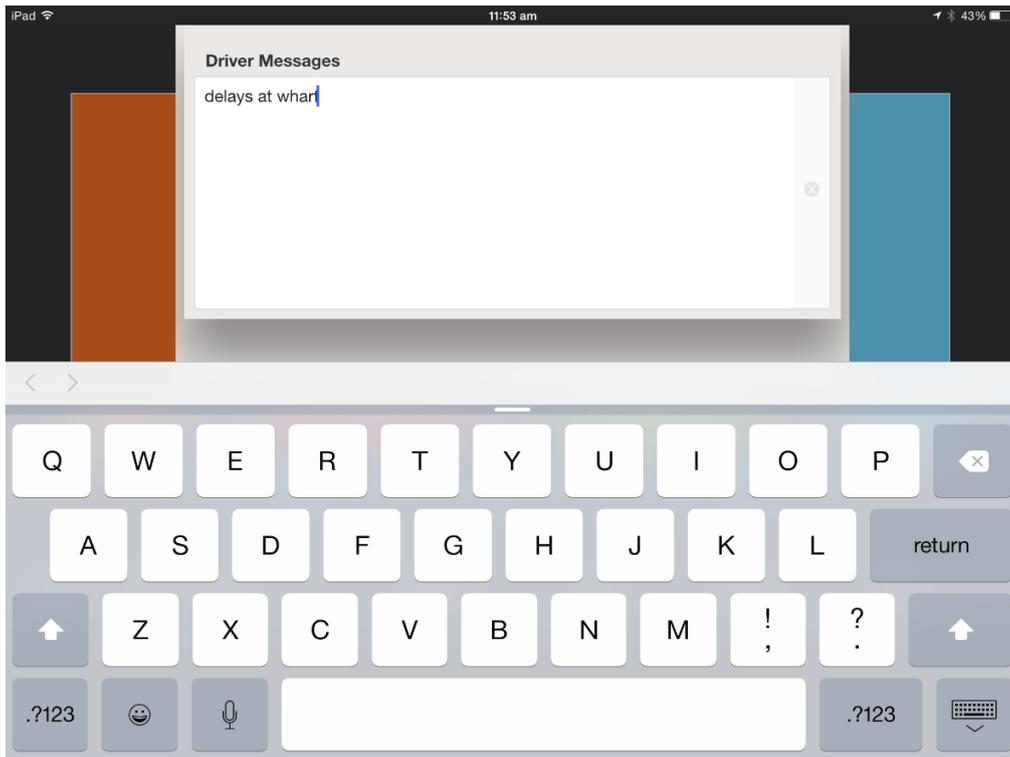


To compose a new message

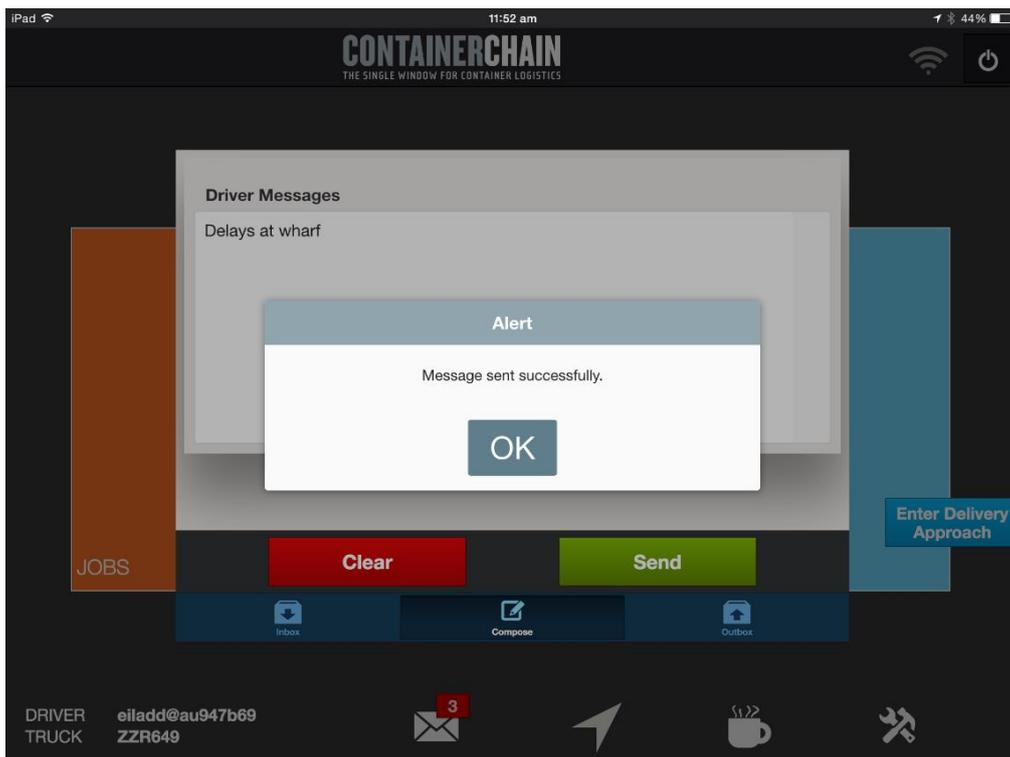
Tap 'Compose'



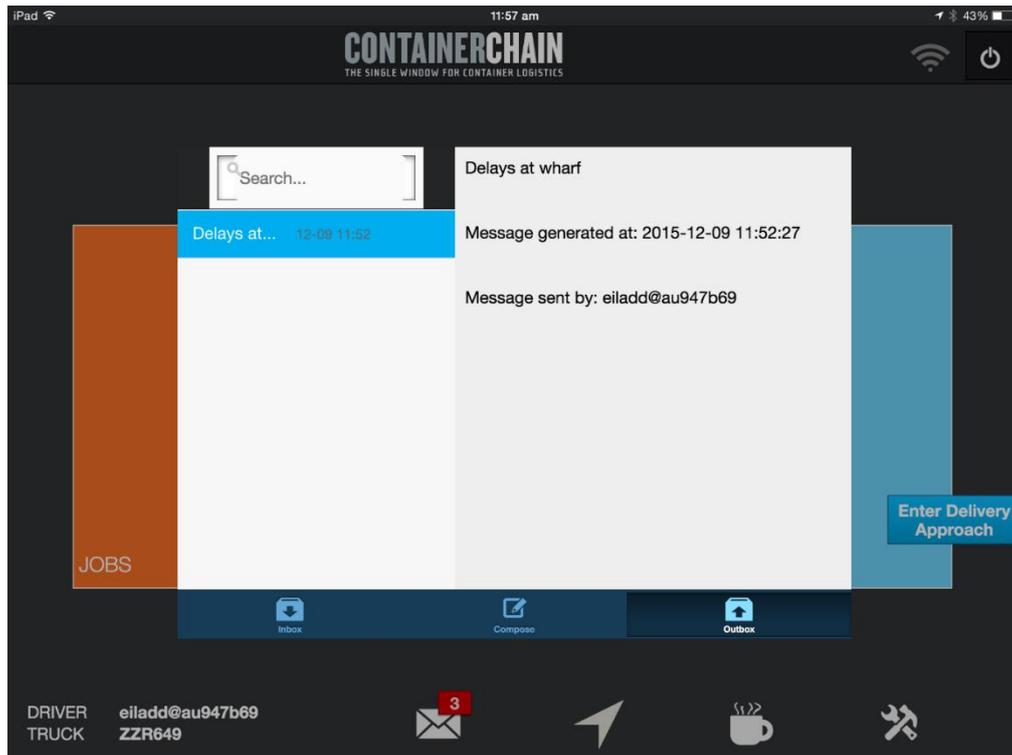
Tap in blank field under 'Driver Messages' and type message



Tap send



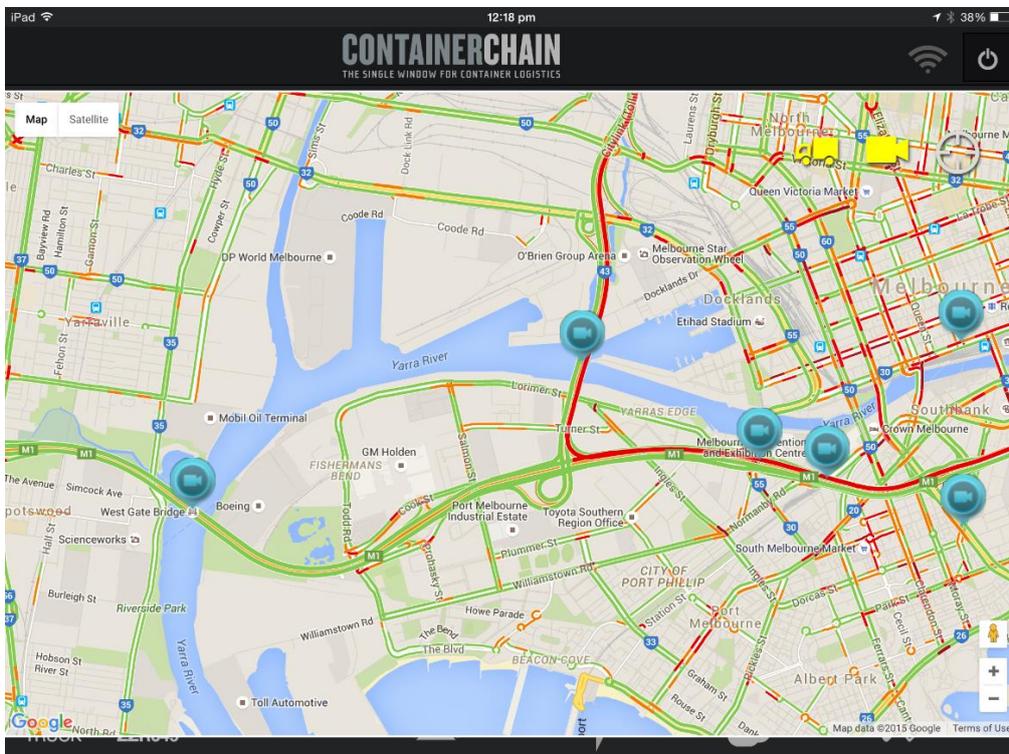
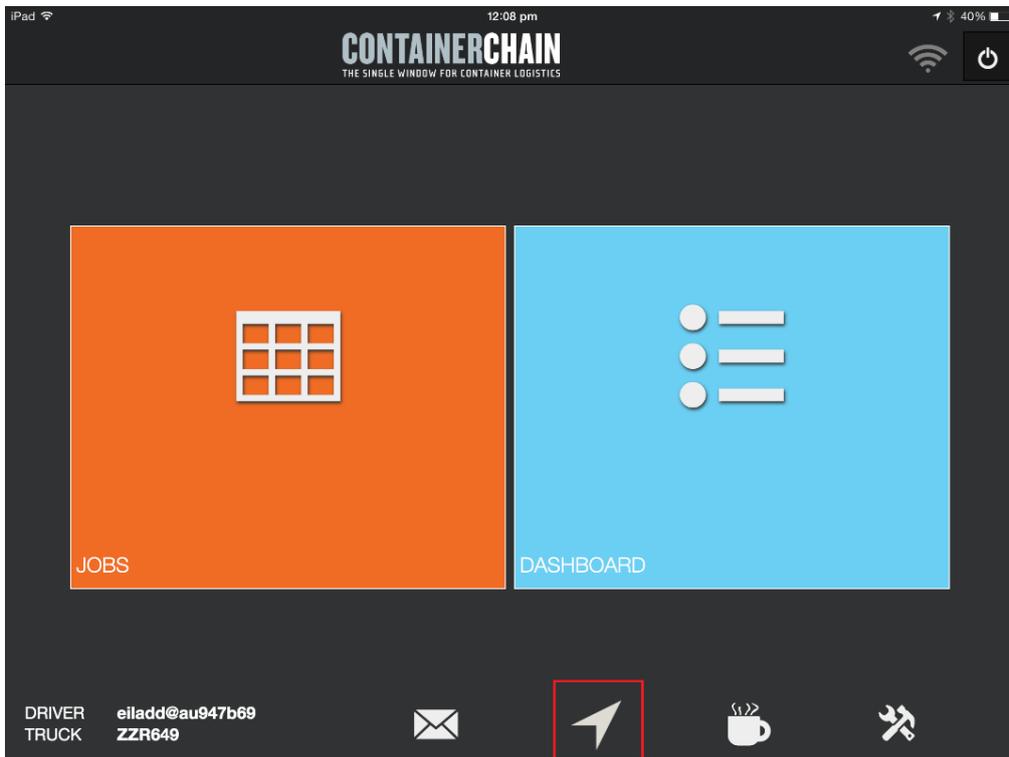
Outbox displays list of messages sent by the driver



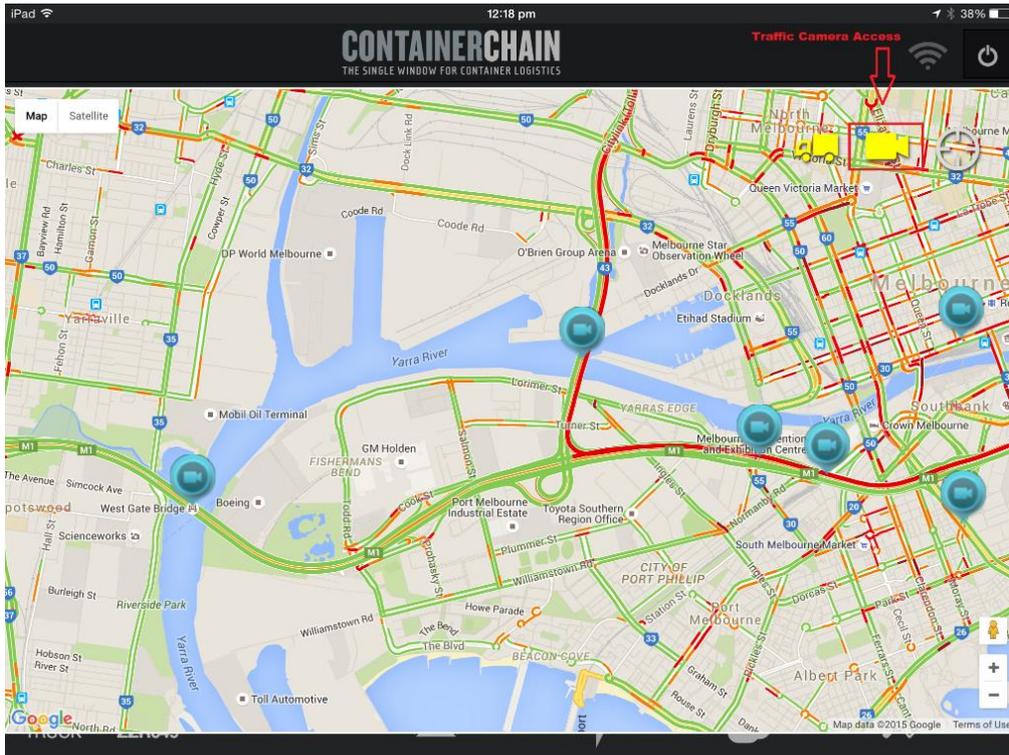
Then tap anywhere outside the message field to return to home screen

GPS Location

GPS Location will display the truck's location, as well as traffic conditions. Eg Red lines indicates traffic is heavy in this area.

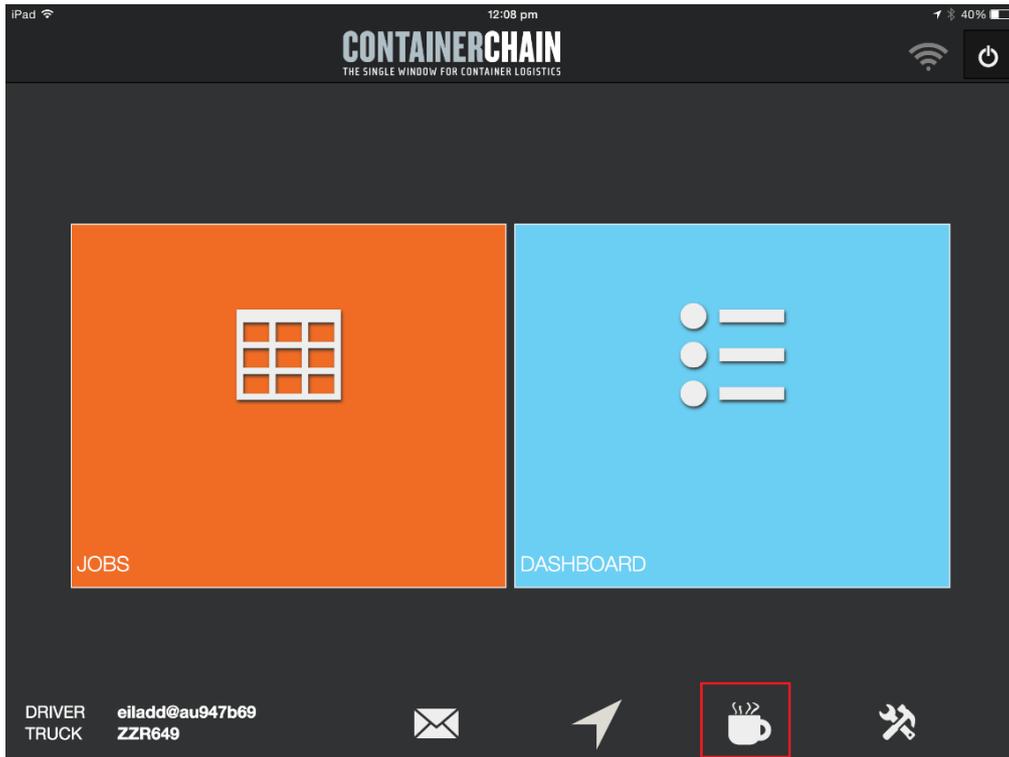


The driver will also have access to any available traffic cameras

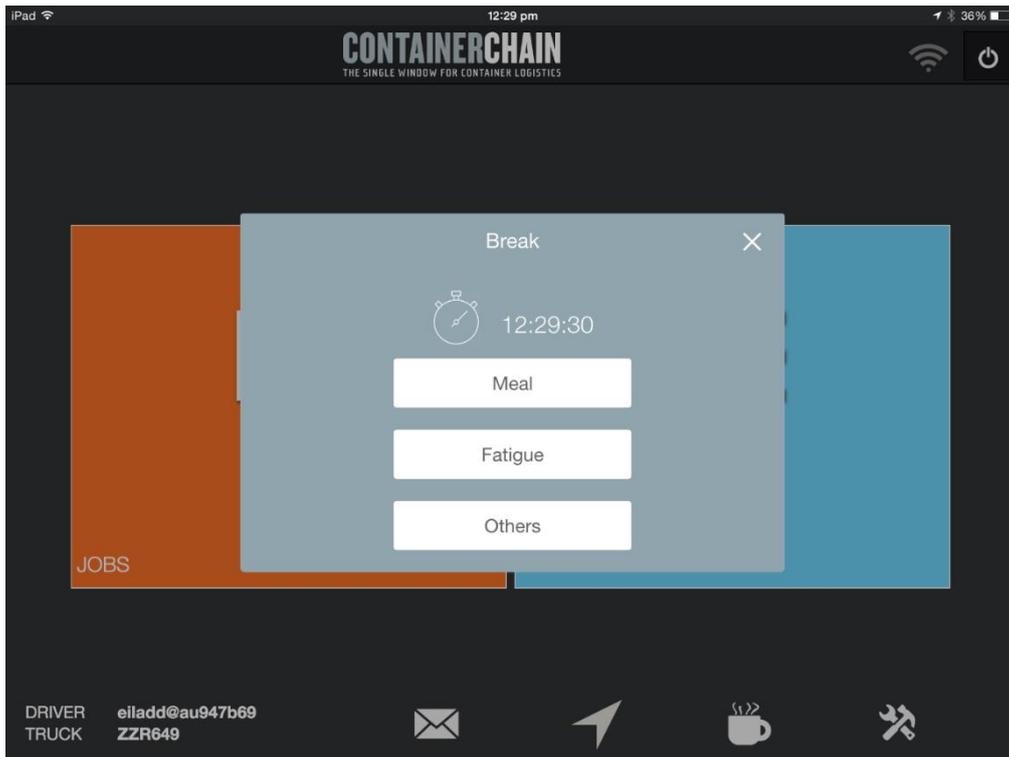


Breaks

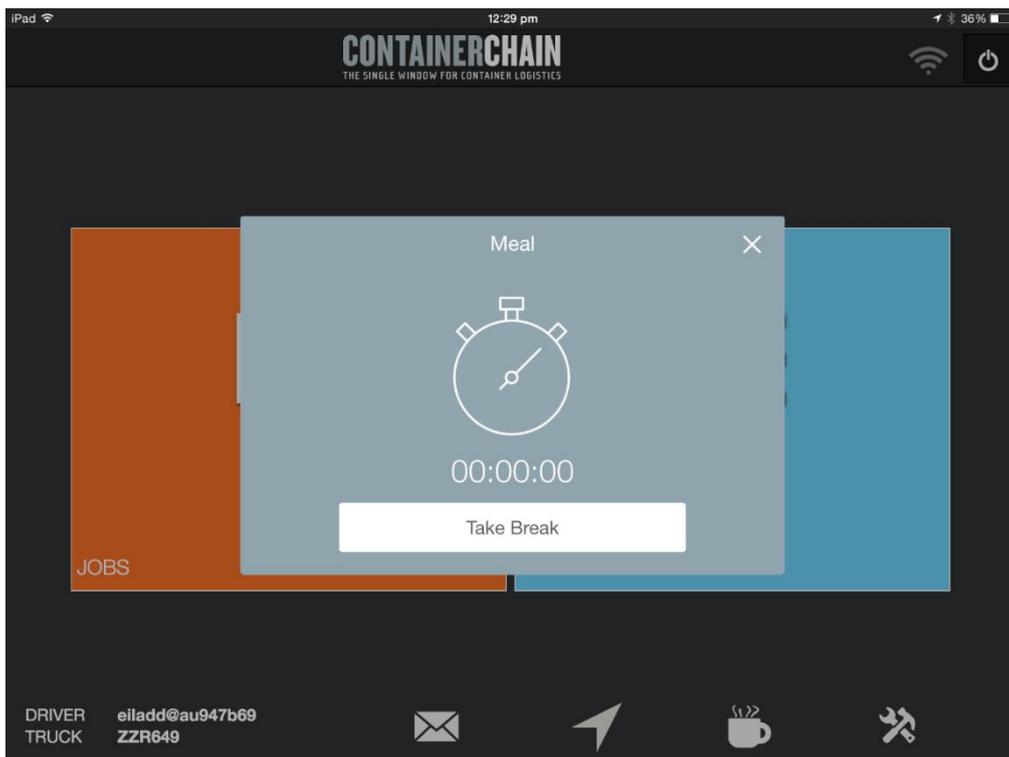
This allows the driver to record breaks taken



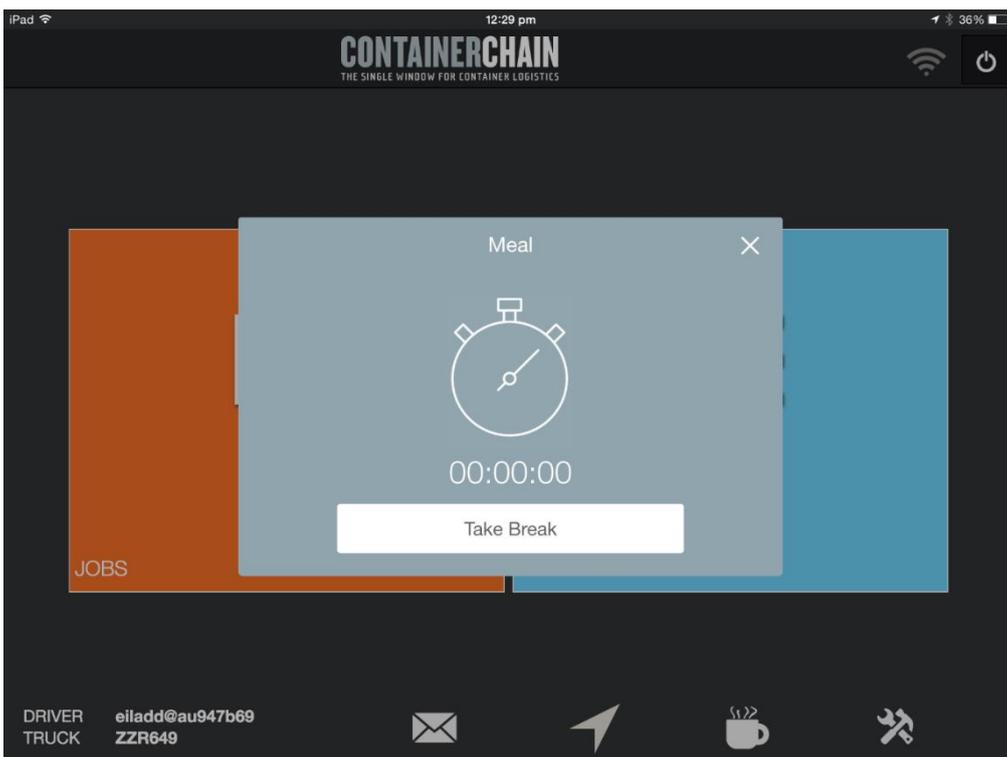
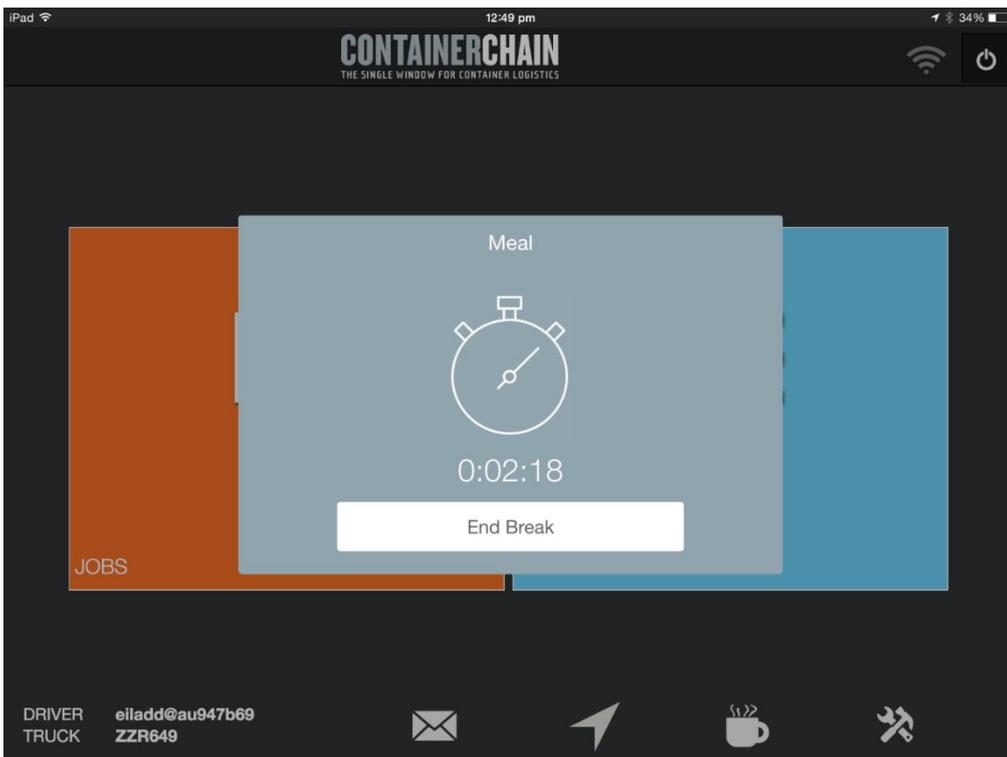
Tap on the 'Coffee Cup' icon and choose the relevant break



Tap 'Break' to start the time

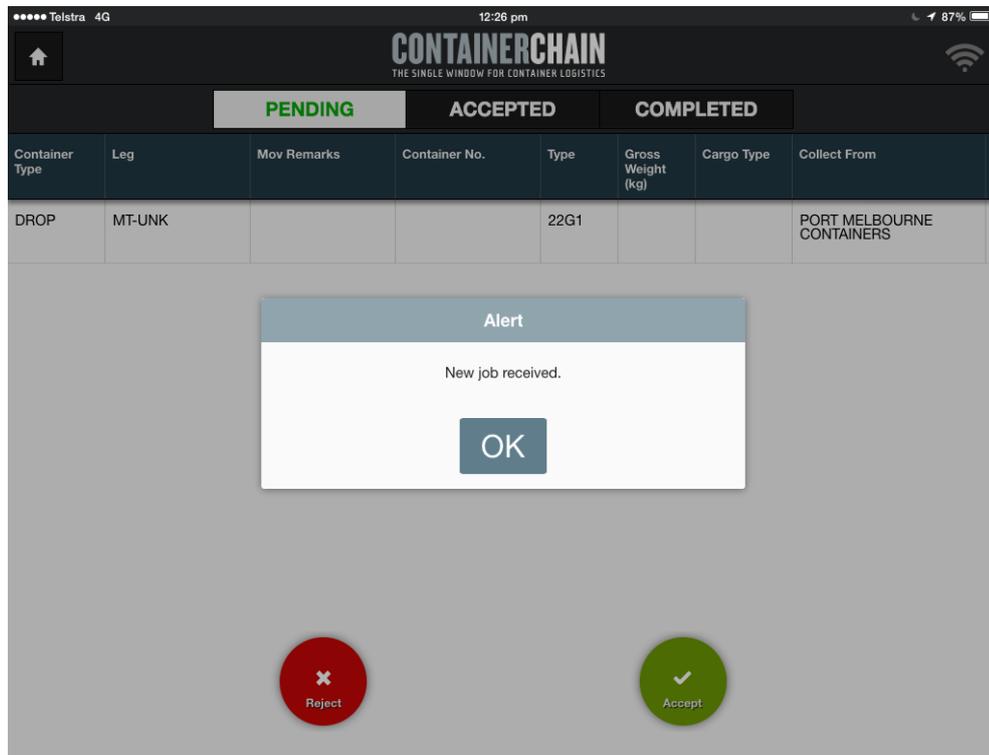


Tap 'End Break' to finish the break period



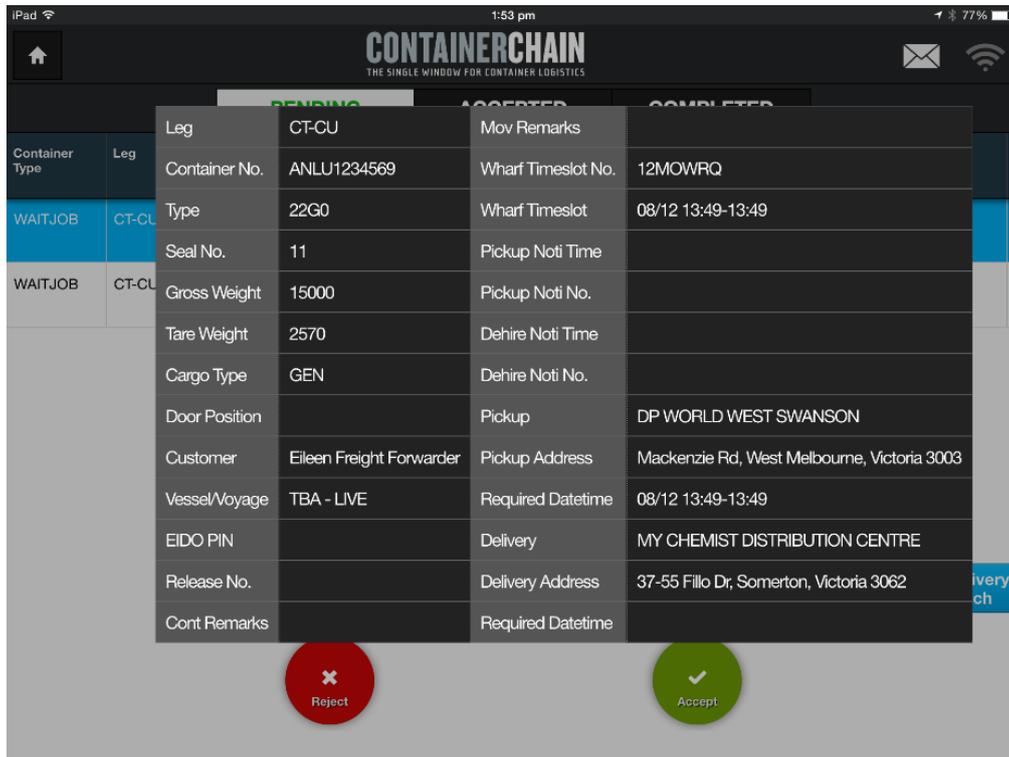
Pending Tab

When a Fleet Controller allocates a driver to a movement they despatch the job to the driver. An audio and visual prompt will display:



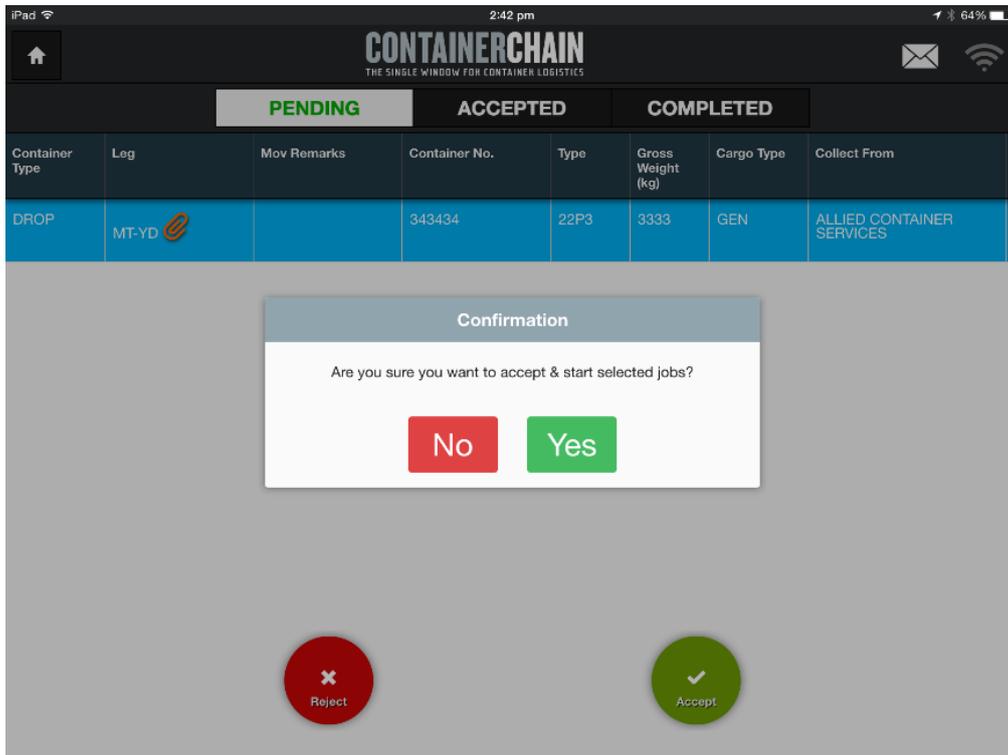
Viewing Job Details

To view the details of the job you've received, press the relevant line and hold for a couple of seconds. Full job details will appear in a pop up screen.



Accepting a Job

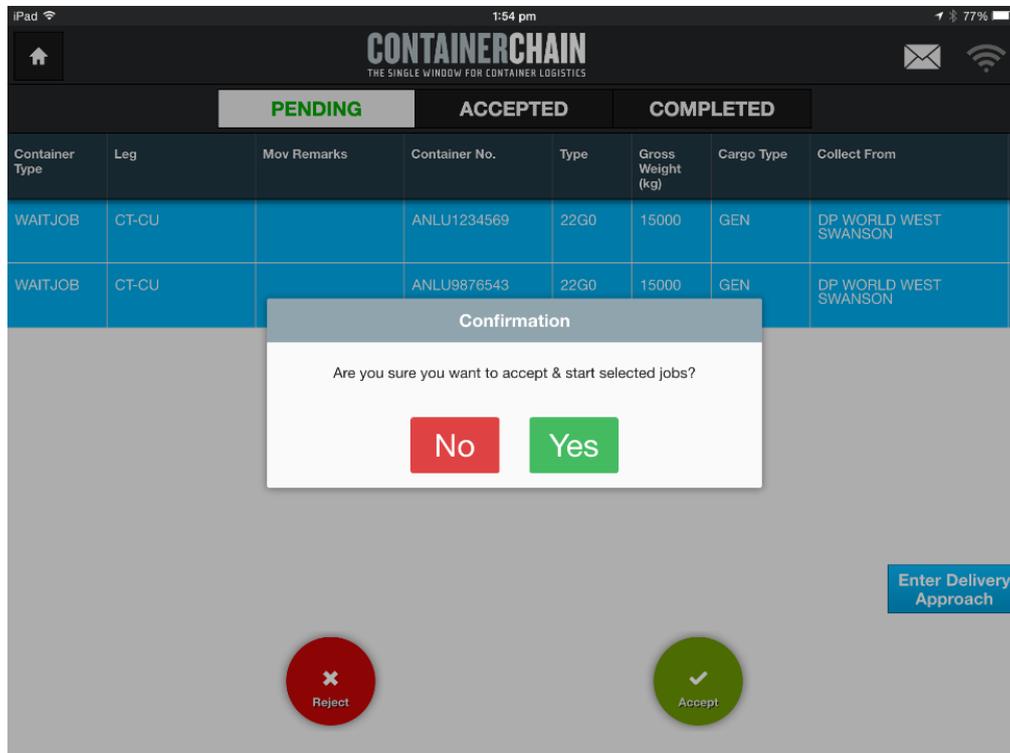
To accept a job, highlight the line you wish to accept by tapping on that line. Then press the 'Accept' button. A prompt will appear and ask if you are sure you want to accept & start selected jobs, Press 'Yes' to continue.



Accepting multiple jobs

To accept multiple jobs, highlight multiple lines you wish to accept by tapping on those lines. Then to press the 'Accept' button. A prompt will appear and ask if you are sure you want to accept & start selected jobs, Press 'Yes' to continue.

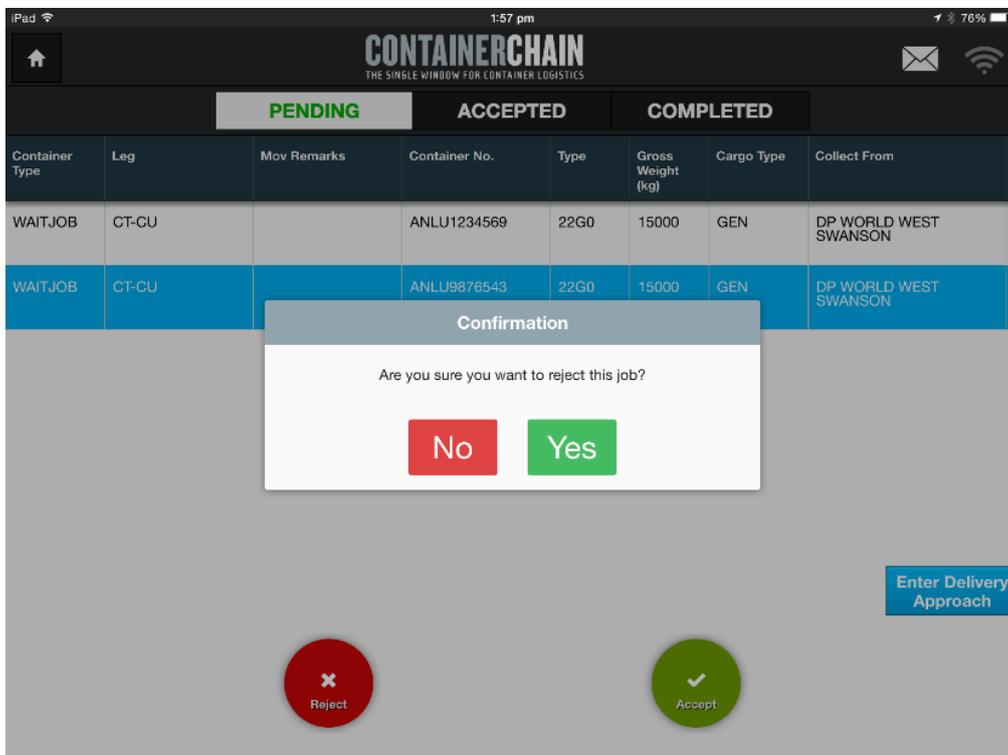
NB – You should only accept the job you are physically about to do



Rejecting Jobs

To reject a job, highlight the lines you wish to reject by tapping on the line. Then proceed to press the 'Reject' button. A prompt will appear and ask if you are sure you want to reject this job, Press 'Yes' to continue.

NB You can reject a job at any stage prior to completing the job



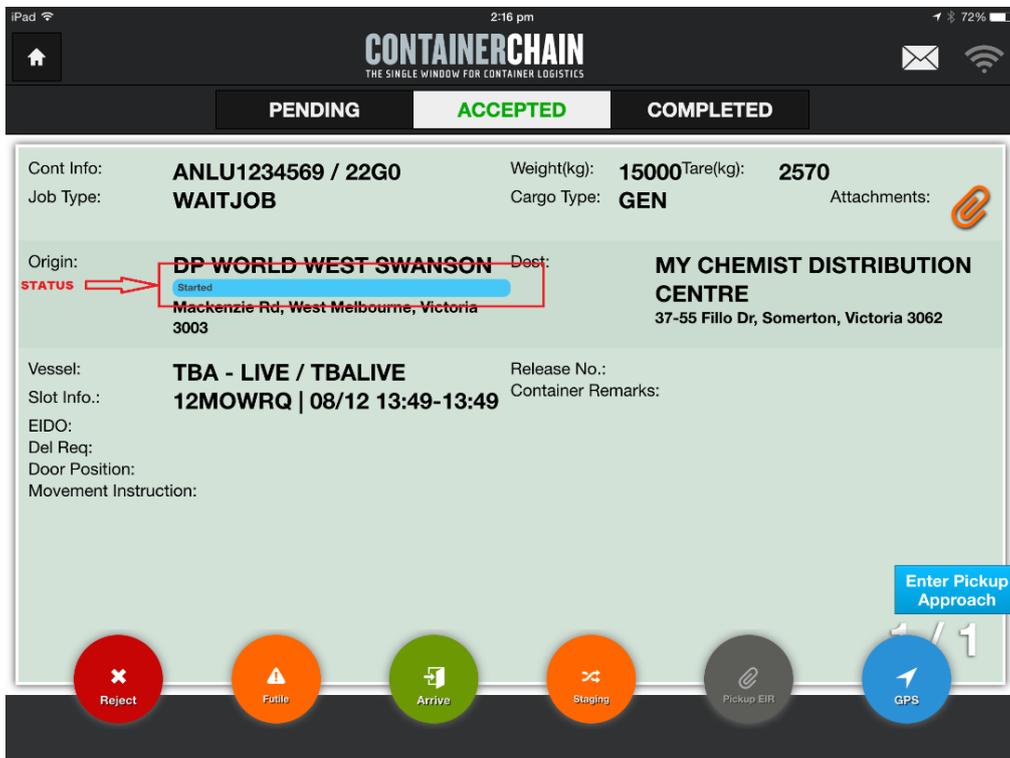
Accepted Job

Job Details

After accepting a job, the job will now appear in the 'Accepted' tab of the app.

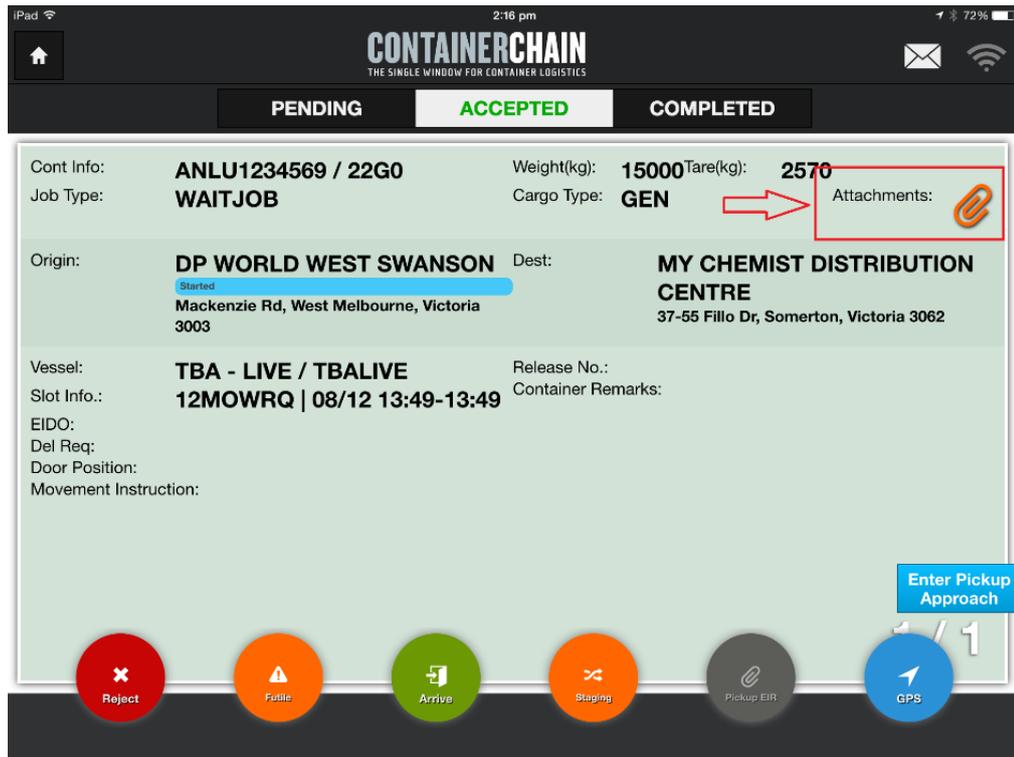
The status tag will begin as 'Started'.

NB: This status will continue to update to show current status of the container

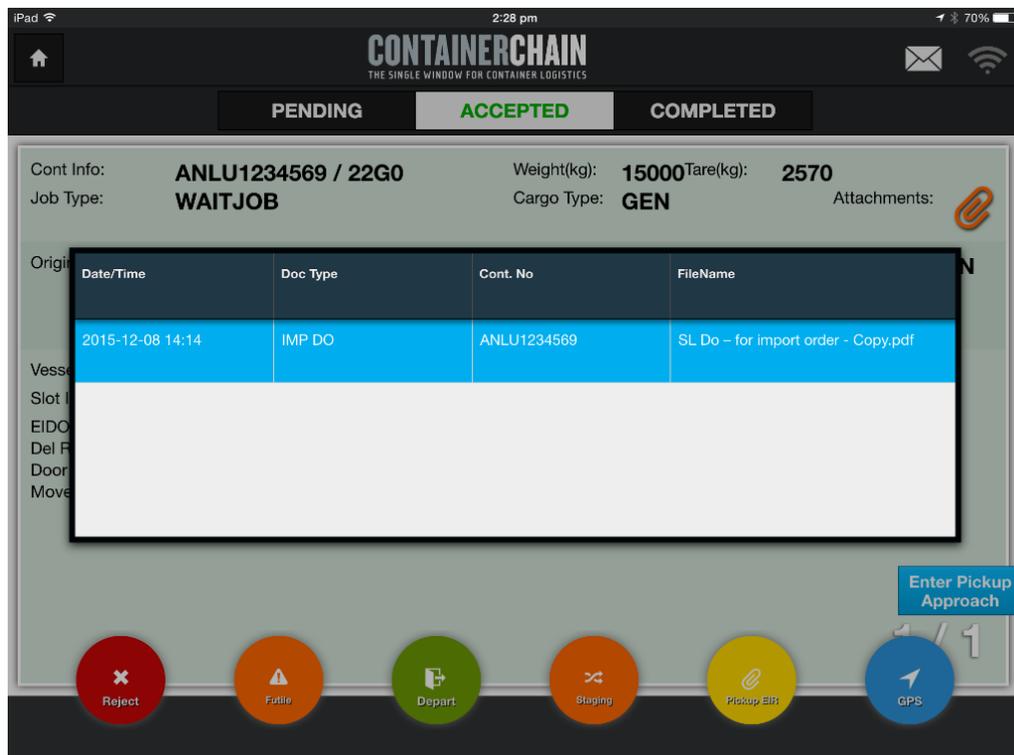


Attachments

Any documents attached to the order will be available to view by clicking the  icon



Attachments will display in a grid view, then simply click on the appropriate line to view full document. Tap anywhere outside the document box to return to job.



iPad 2:27 pm 70%

Done SL Do - for import order - Copy

AR.B.N.07.515.214 **MISC BERHAD** SUITE 40 ALBERT SQUARE, 37 - 39 ALBERT ROAD PHONE: (03) 9862 8000 FAX: (03) 9867 6167

IMPORT DELIVERY ORDER & EQUIPMENT LOAN AGREEMENT PIN: FHG6L76VJE3V

Ocean Bill of Lading : MISCSHA00213133 Vessel : Kota Lagu Est. Arrival Date : 26-Sep-2010
 Voyage No : 067 Lloyd No : 9322308 Arrival Port : Melbourne
 Load Port : Shanghai

Container No:	FCIU877734	Goods Description:	SHIPPER'S LOAD COUNT AND SEALED X20GP CONTAINER STC: 13PALLETS/SOLAR PAHS (FREIGHT PREPAID) TOTAL ONE (20GP) CONTAINER ON TMS3845 10300000MISC
Container Type:	20' General container with ventilation hc		MELBOURNE AGENT MISC AGENCIES (AUSTRALIA) PTY LTD (HEAD OFFICE (SUITE 40, ALBERT SQUARE,37-39 ALBERT ROAD MELBOURNE,VICTORIA 3004, AUSTRALIA. T:613-9862 6300F:613-9867 6167
40ft:			
Reater:			
Cargo Type:	FCL		
Package Type:	PE		
Gross Weight:	6,224.0000 KG		
Tare Weight:	2,220.0000 LB		
Volume:			
Hazardous:			
Perishable:			
OutOfGauge:			
	Seals:	Handling Instructions:	
	M1422355		

Consignee & Contracting party for equipment loan agreement
 AERO SOLAR
 LEVEL 18-499 ST KILDA, MELBOURNE VIC 3004

Goods Available at Terminal :
 PATRICK, VI, EAST SWANSON

MISC AGENCIES (AUSTRALIA) PTY LTD AS AGENTS
 Please deliver the above mentioned cargo to the consignee in exchange for this Delivery Order. This Delivery Order is issued subject to the terms and conditions (copy attached). Storage & detention charges will be assessed on all undelivered cargo and detained container(s) remaining longer than the free time in accordance with the applicable Tariff.

Signature of Issuing Officer _____ STAMP
 Date of Issue _____

Transport Company : _____

Vehicle Registration : _____

Acknowledgement of the receipt of the above container shall constitute Prima Facie evidence that the container has been received in apparent good order and condition with Seal intact unless the other part has been completed.

Signature of Driver _____
 Date _____ Time _____

Container/Seal received Damaged
 Refer to Damage Report No. _____

Signature of Driver _____
 Date _____ Time _____

Place of Empty Return :
 Patrick Port Services - Coode Park
 55-89 Coode Road, West Melbourne, VIC 3003

DEPOT RECEIPT :
 Received for and on behalf of the owner subject to the conditions (copy attached), the equipment and accessories (if any) specified above.

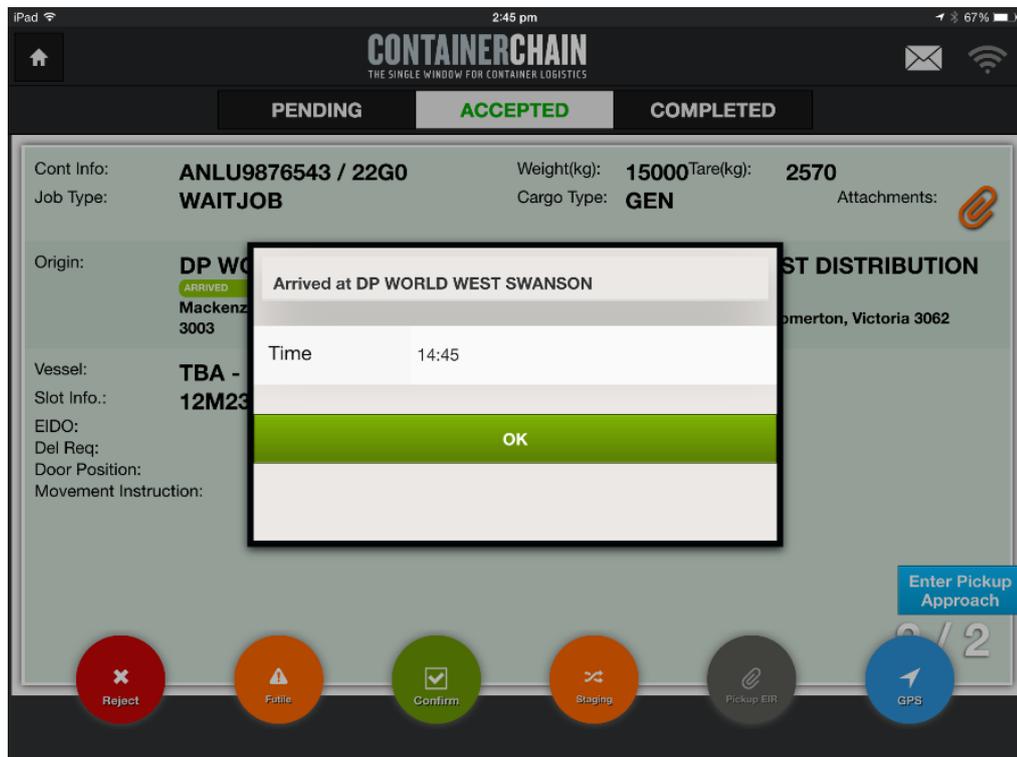
Return Date _____ Return Time _____
 Name of Owner's Agent _____ Signature _____

NOTE :
 The user of this container is obliged to remove all remains, packing and lashing material, all cargo related labels, and to return this container in a clean and odourless condition. If the user fails to do so, all the cleaning costs will be recovered from the consignee.

IMPORTANT NOTICE TO CONSIGNEES/RECEIVERS :
 Terminal Storage/Detention charges
 The consignee/receiver agrees to pay applicable storage charges to the terminal operator at whose terminals the containers, the subject of this delivery order, are stored beyond the free storage period as notified and at the rates levied by the terminal operator in accordance with the published schedule copies of which are available upon request from the operator. Please refer to our Terms and Conditions for detention Charges (copy attached).

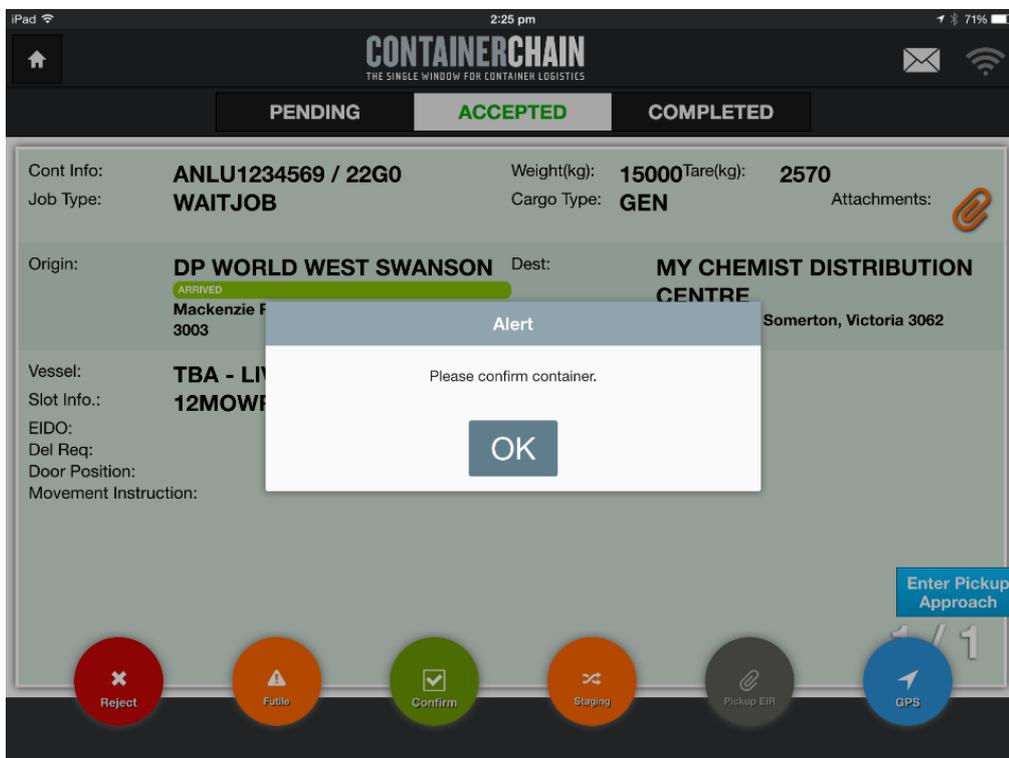
Arriving at Origin Location

When the driver crosses the Geo Fence at the Origin, the app will automatically arrive at that location. The 'Arrive' pop up will disappear after 2 minutes if driver does not click OK



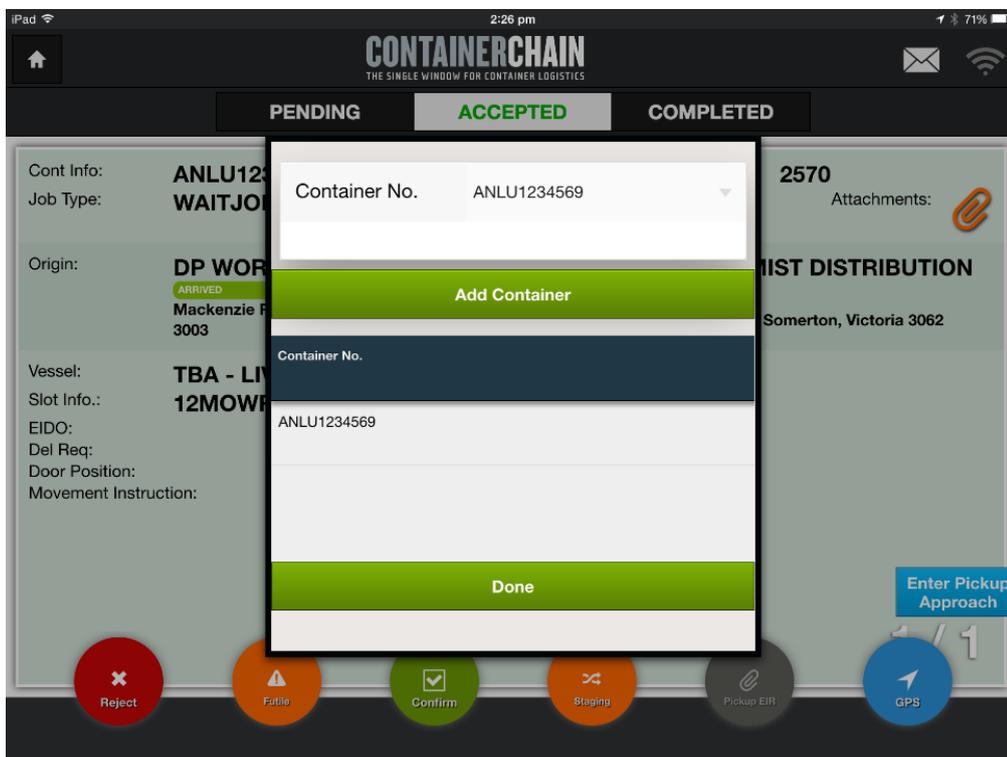
Confirm Container

The driver then needs to confirm the container they have been requested to pick up is the container being loaded. A reminder message will appear until the container has been confirmed. Tap OK



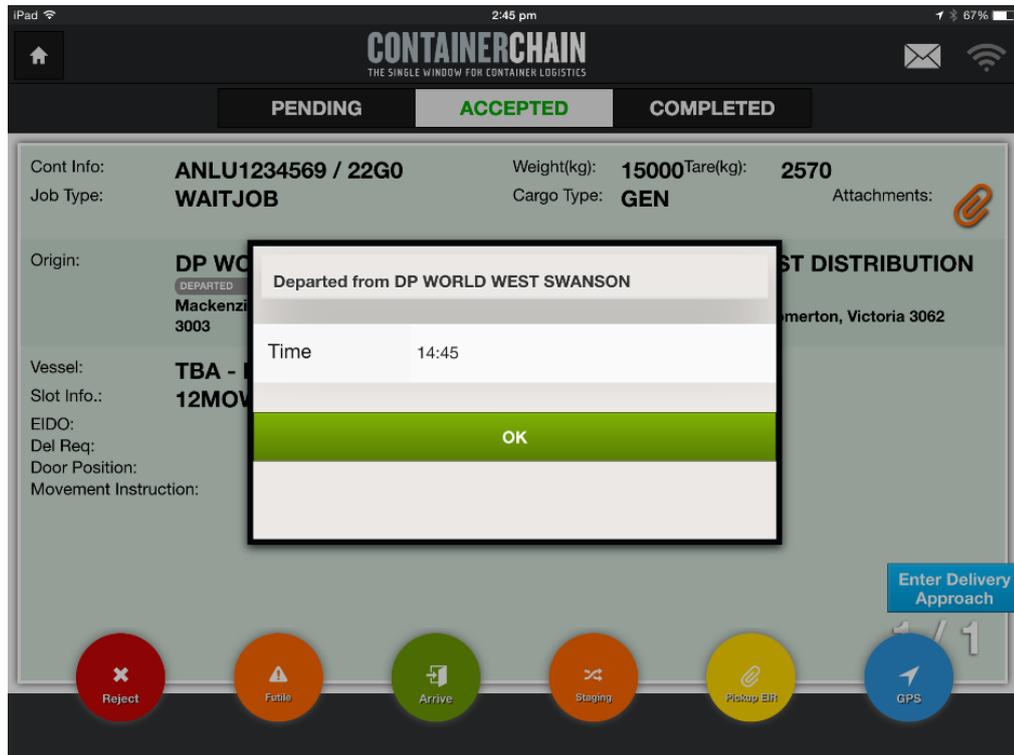
Select 'Add Container' to migrate the container number to the bottom grid, and then press 'Done'. This affectively confirms the container that you are about to load is the correct container number on the job.

NB: If multiple containers are being collected at the same time, tap the drop down icon next to the container number to add multiple containers at once.



Departing Origin Location

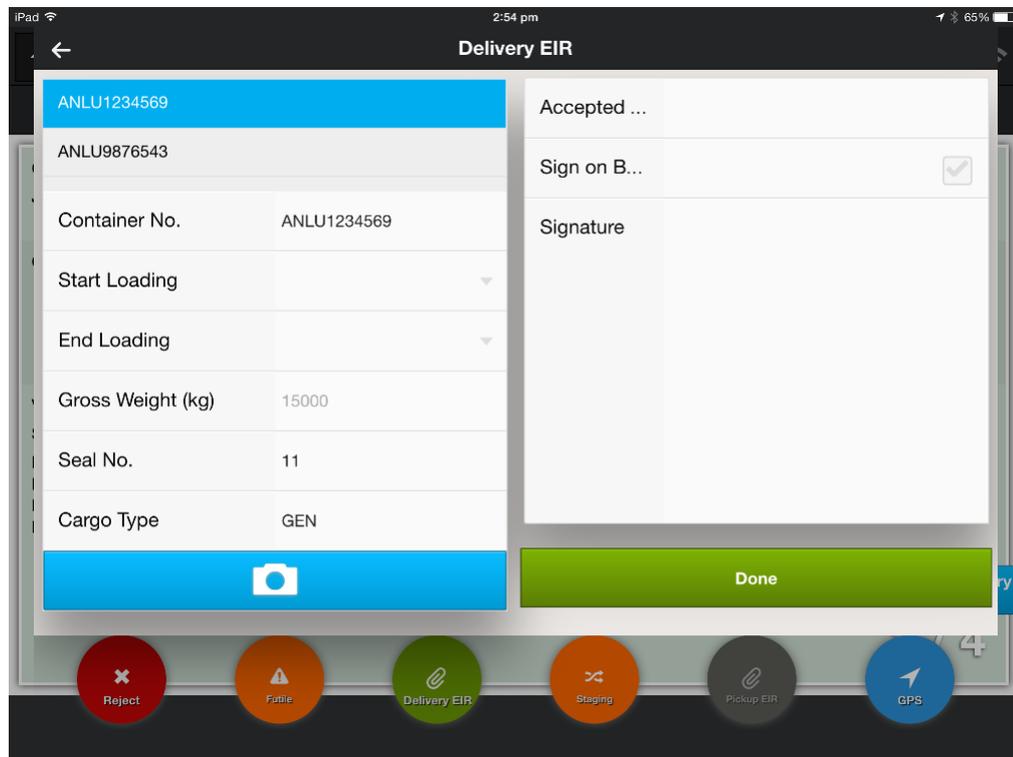
When the driver departs the location and crosses the geofence, the app will auto depart him from the location.



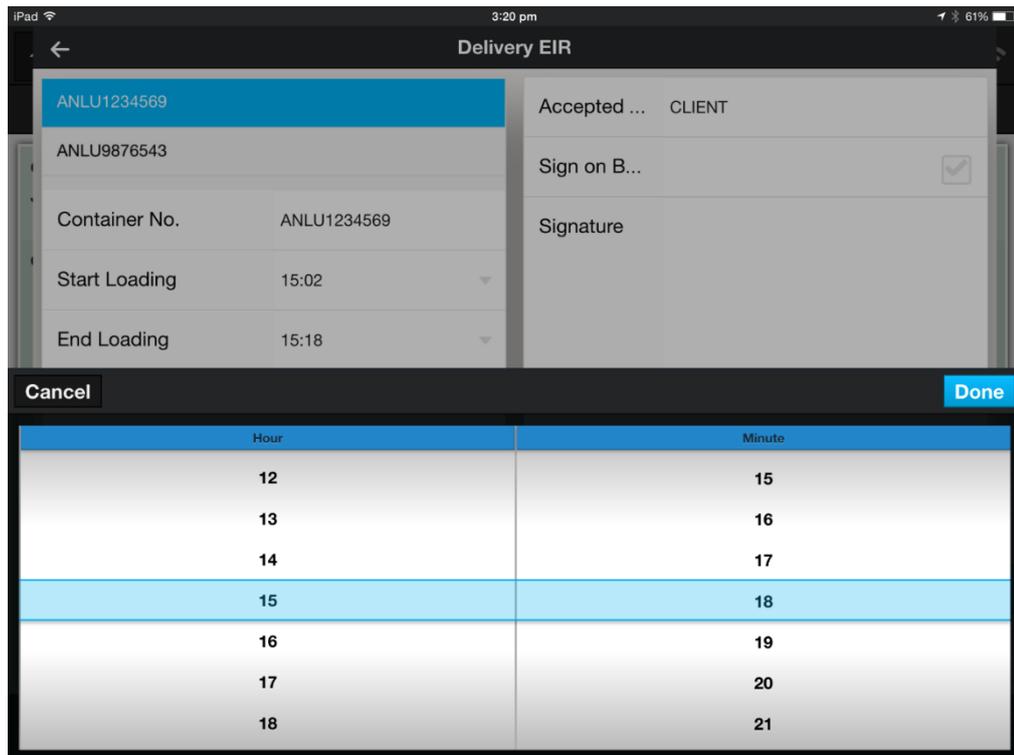
Arriving at Destination Location

When the driver arrives at the delivery location, the app will Auto arrive him.

The app will then request a 'Delivery EIR' to be signed. Tap the 'Delivery EIR' icon



If delivery type is a wait job, then the driver can also enter the 'Start Loading' and 'End Loading' times

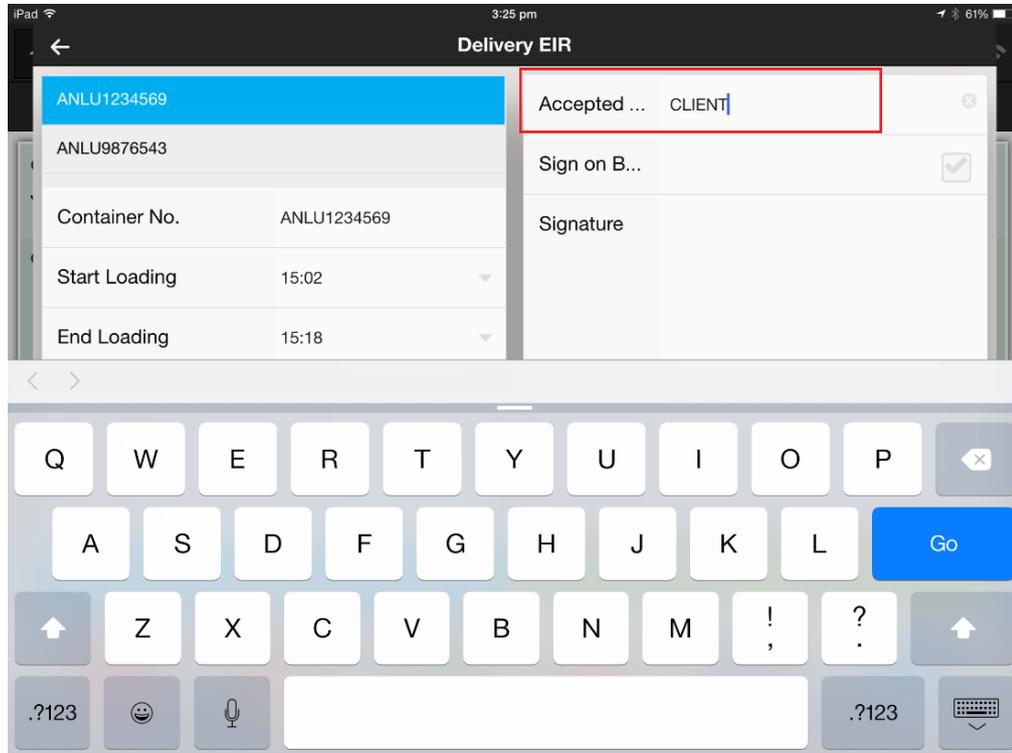


EIR

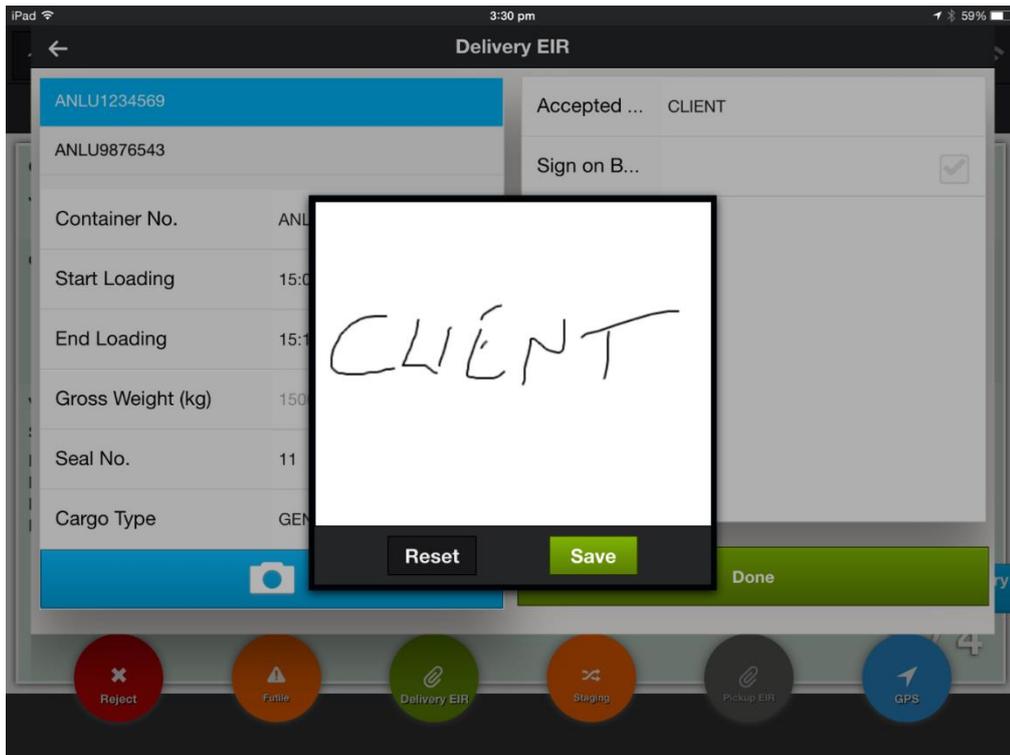
Have the delivery site 'Sign on Glass'.

NB: If no one is on site, you can use the 'Sign on Behalf Of' option by tapping on the tick box, and the driver can sign their name

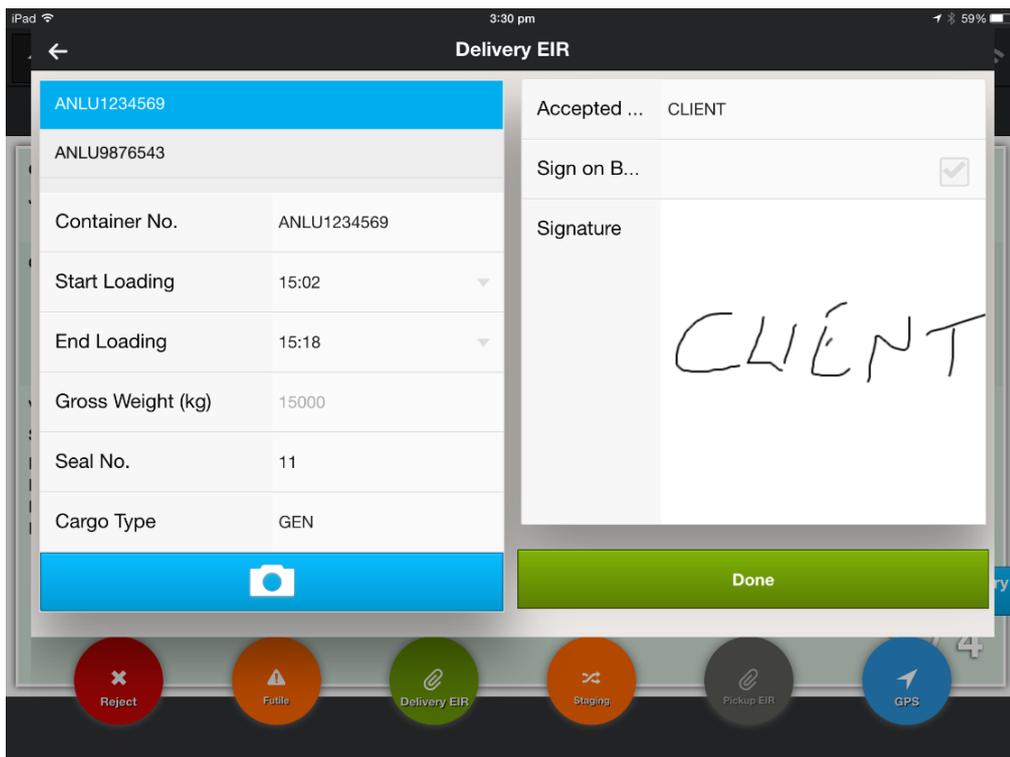
In the 'Accepted' area, type the client's name



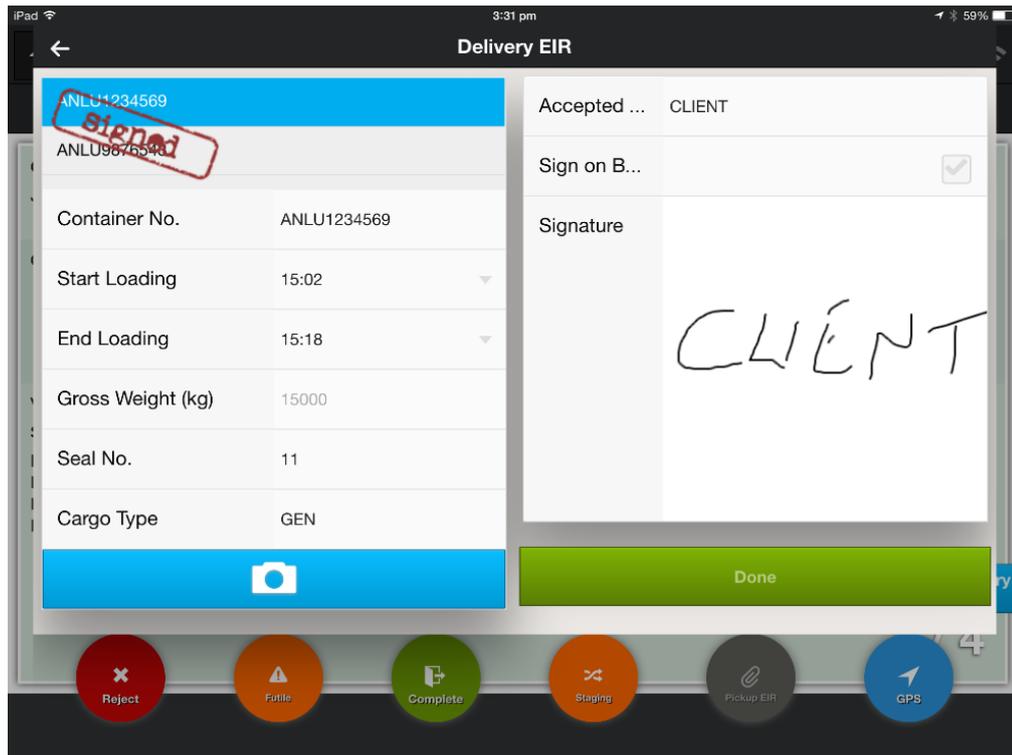
Tap in the field next to Signature, and sign in the box, tap 'Save'



Tap 'Done'



The screen will now show a 'Signed' status. Tap the back button to return to job



NB: If the delivery type is not a wait job, then the driver simply departs the location and the leg will be ended.

If the delivery type is a wait job, the next leg will appear on the app and the driver can depart the location.

eGate

Proceeding to Container Depot

As you drive towards the dehire location, there will be two geofences that are crossed, the approach geofence and the boundary geofence.

The approach geofence is a virtual barrier that the app picks up a set distance away from the empty container depot (Approx. 2.5 to 5km away).

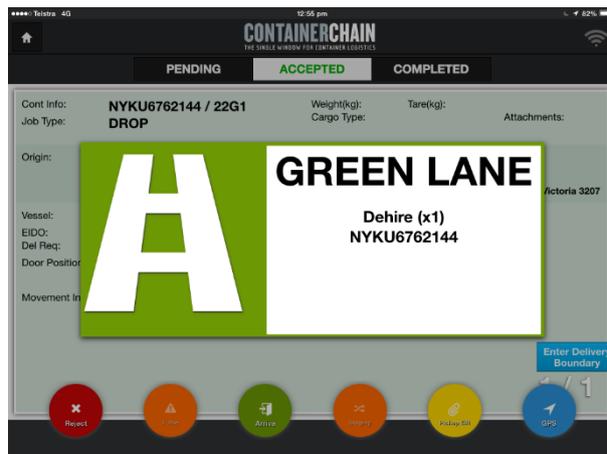
The boundary geofence is another virtual barrier that the app picks up when entering the empty container depot.

When crossing either geofence, the app will automatically validate the job.

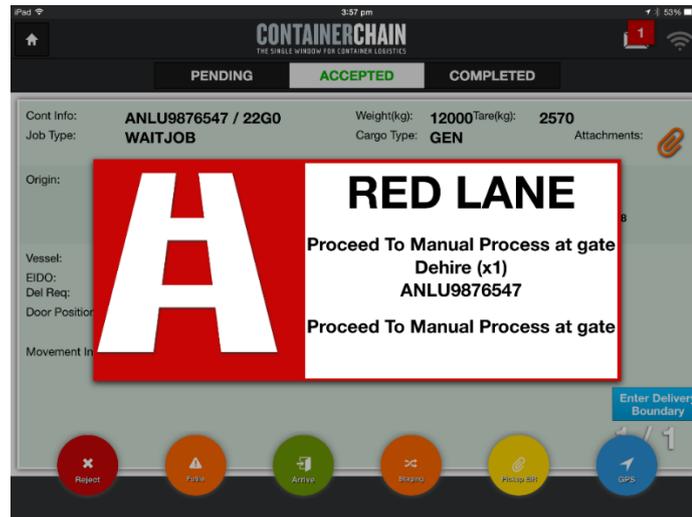
It will check the following:

- a. Container number
- b. Notification number
- c. Notification time window
- d. De-hire EDI information

If all checks pass, you will get a 'Green Lane'. A green lane allows you to be processed through express methods.

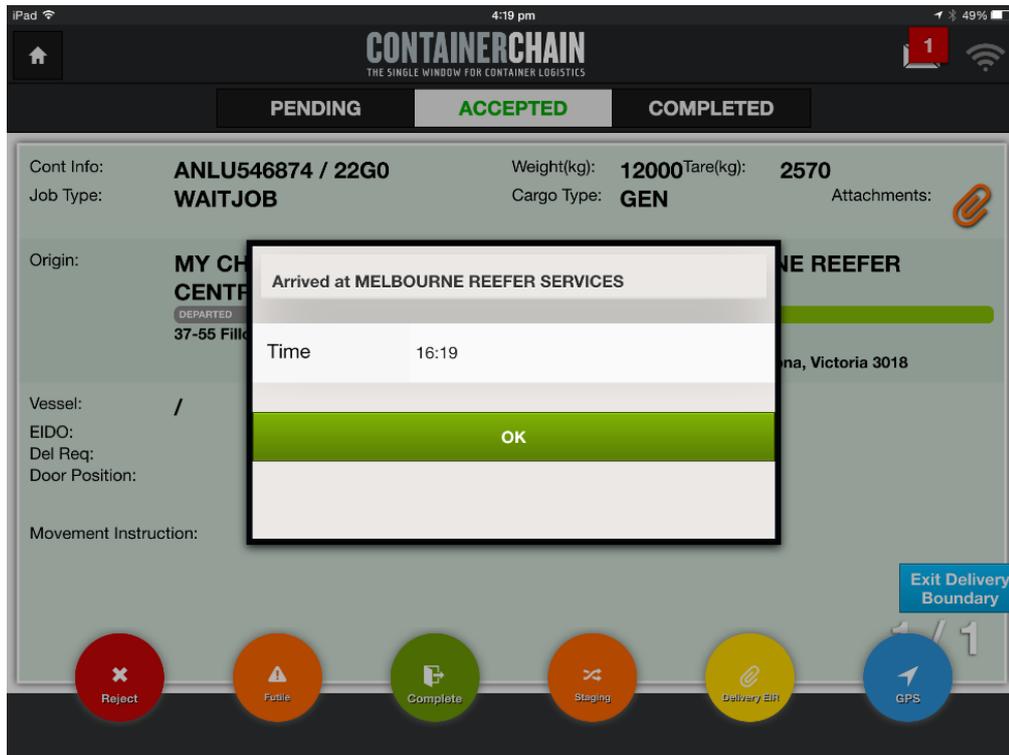


If a check fails you will get a red lane. This means that you will need to be processed manually by the empty container depot. The process of completing a manual transaction will be explained through the empty container depots 'Carrier Access Arrangement'

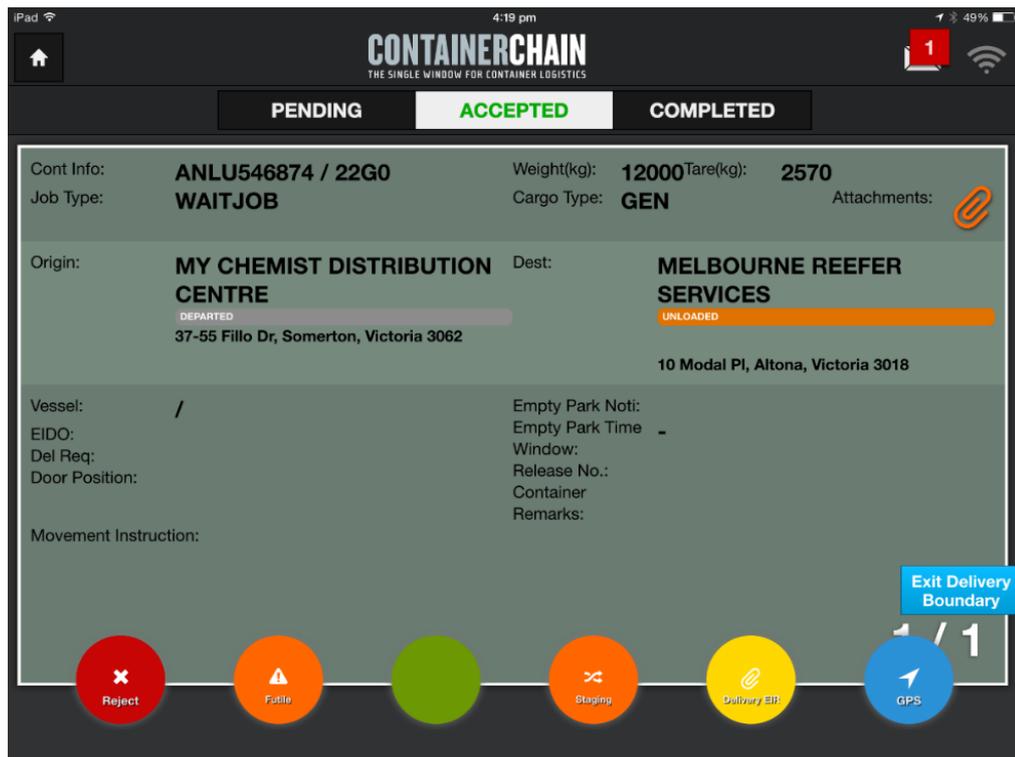


Arriving at Container Depot with a Green Lane

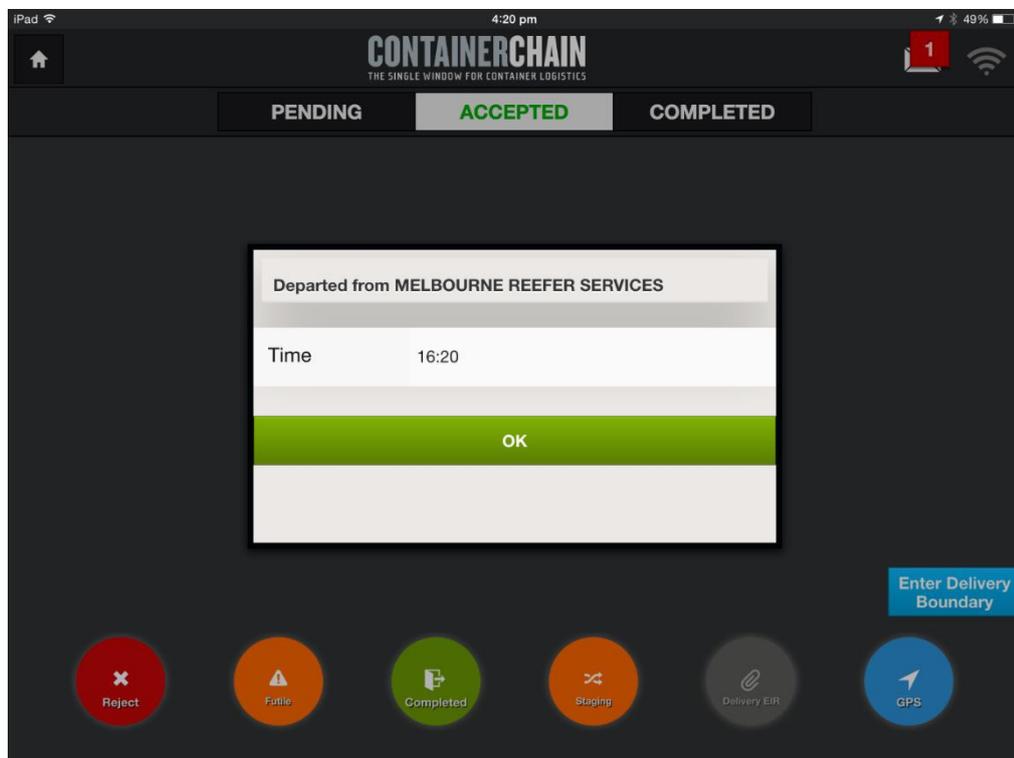
When you arrive at the empty container depot location with a green lane, your notification will be automatically processed. The status of the job will change to 'Arrived'



As the forklift operator unloads the container off your vehicle, the information they enter into their Forklift Mounted Terminal (FMT) will update the information in the driver app and display as 'Unloaded'



Once the job has been updated by the FMT, the job status will update to 'Confirmed' and when safe to do so, you will be authorised to depart the depot.

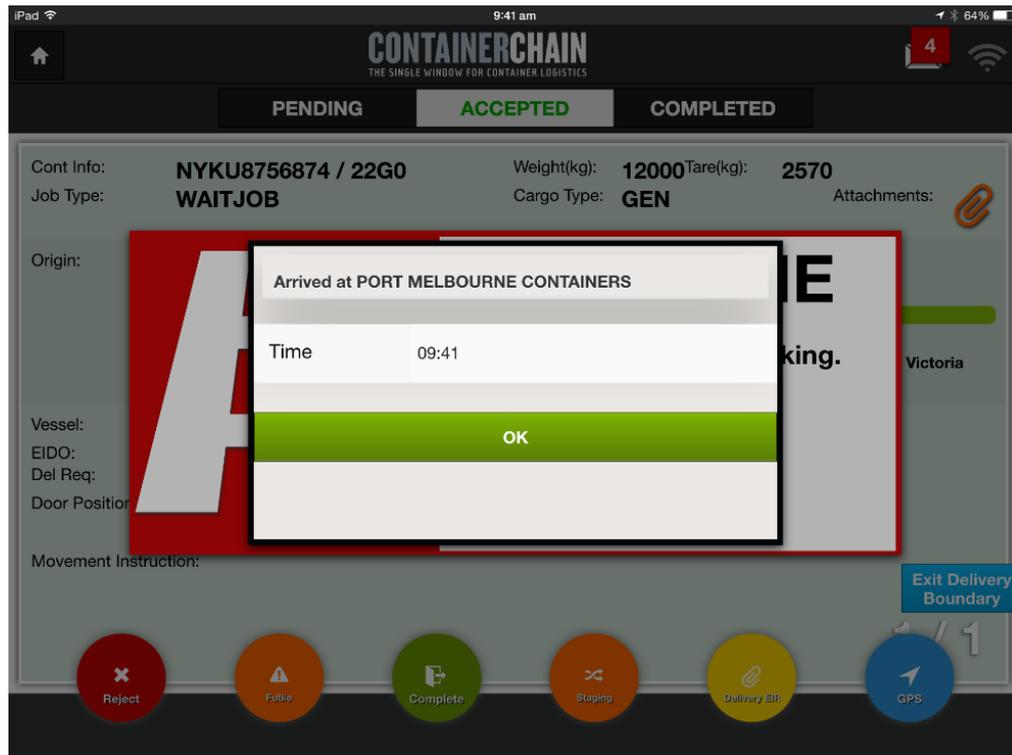


Arriving at Container Depot with a Red Lane

When you arrive at the empty container depot with a red lane, your notification will NOT be automatically processed. You will be required to follow depot instruction, and possibly provide relevant paperwork.

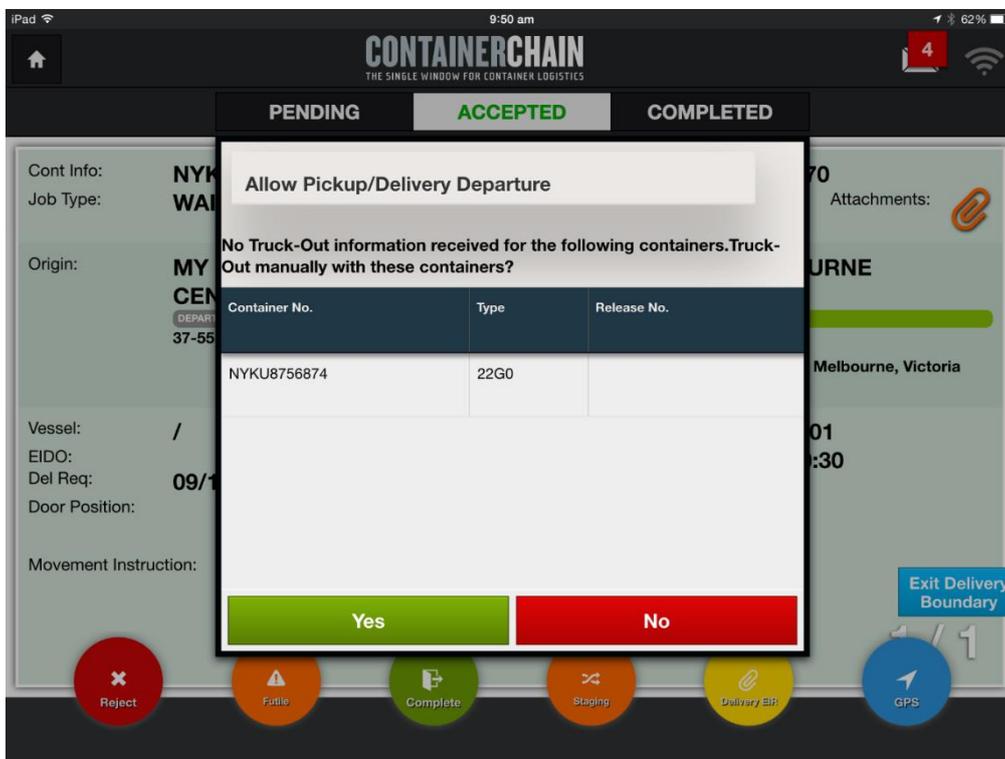
Once the depot has processed you manually, and you cross the Boundary Geo Fence, the app will automatically 'Arrive' you into the depot

The status of the job will change to 'Arrived'



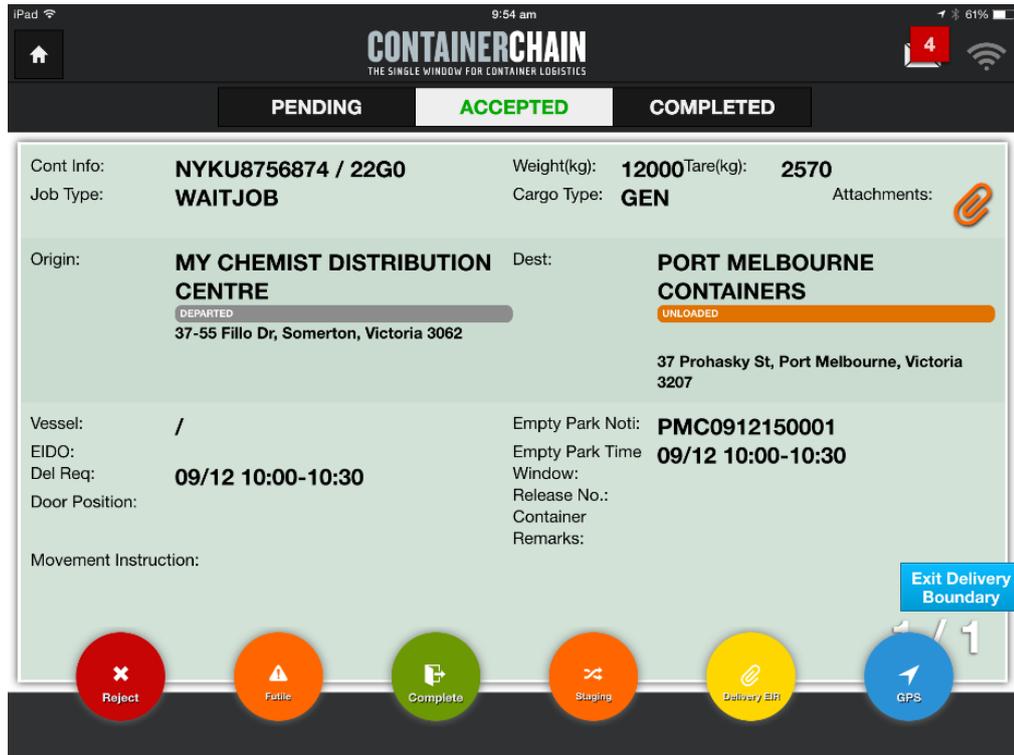
The forklift operator will unload the container off your vehicle, the information they enter into their Forklift Mounted Terminal (FMT) may update the information in the driver app, if it does not update the information automatically, and you will need to press 'Complete' to manually update the containers unloaded.

For a drop off, the Container No. will pre-populate.

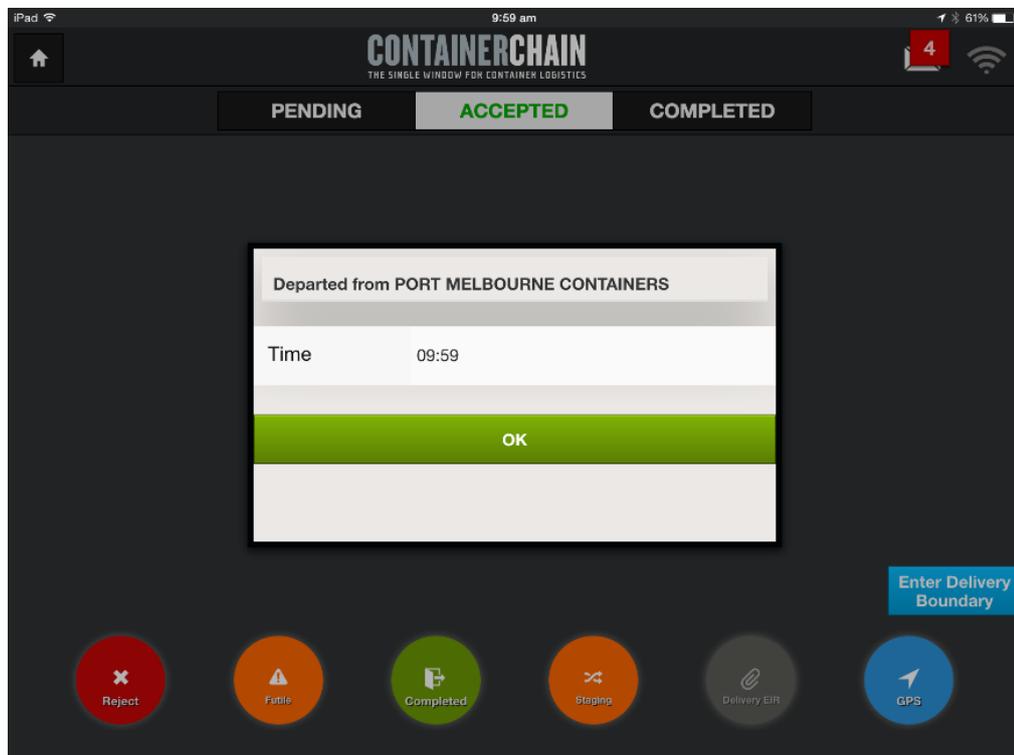


Press 'Yes' to continue.

This will change the status of the job to 'Confirmed' and you can now depart the depot.



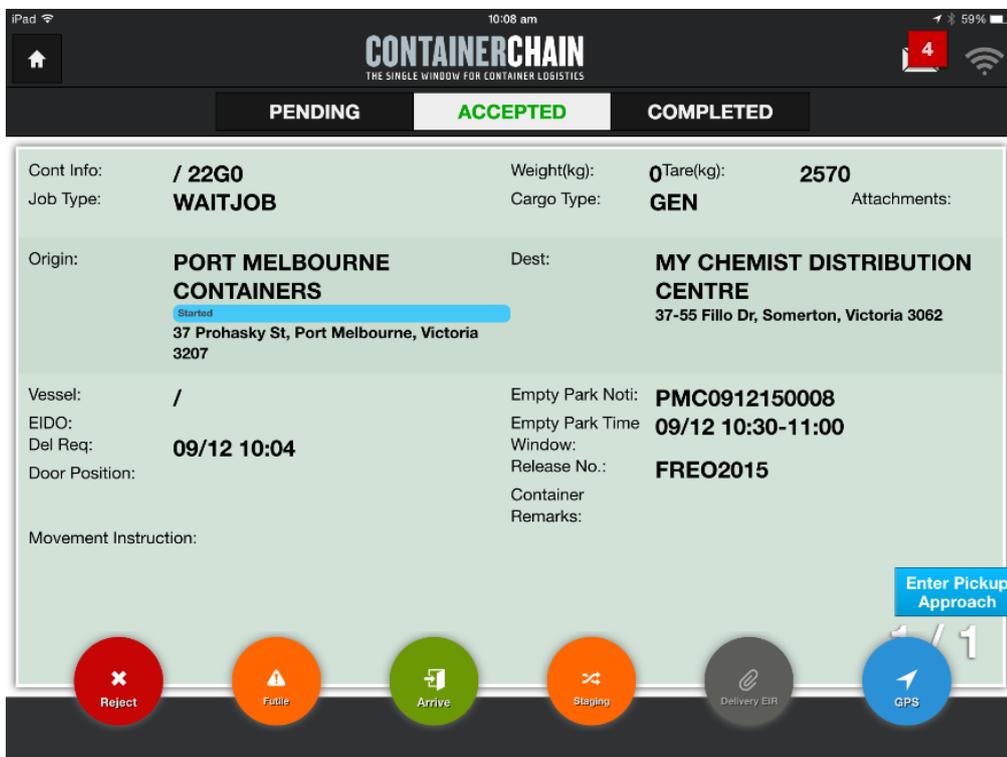
The app will automatically depart you from the depot when you cross the geo fence.



Export Pick Up from Container Depot

Proceeding to Container Depot

After accepting a Pick up movement you may proceed directly to the empty container depot.



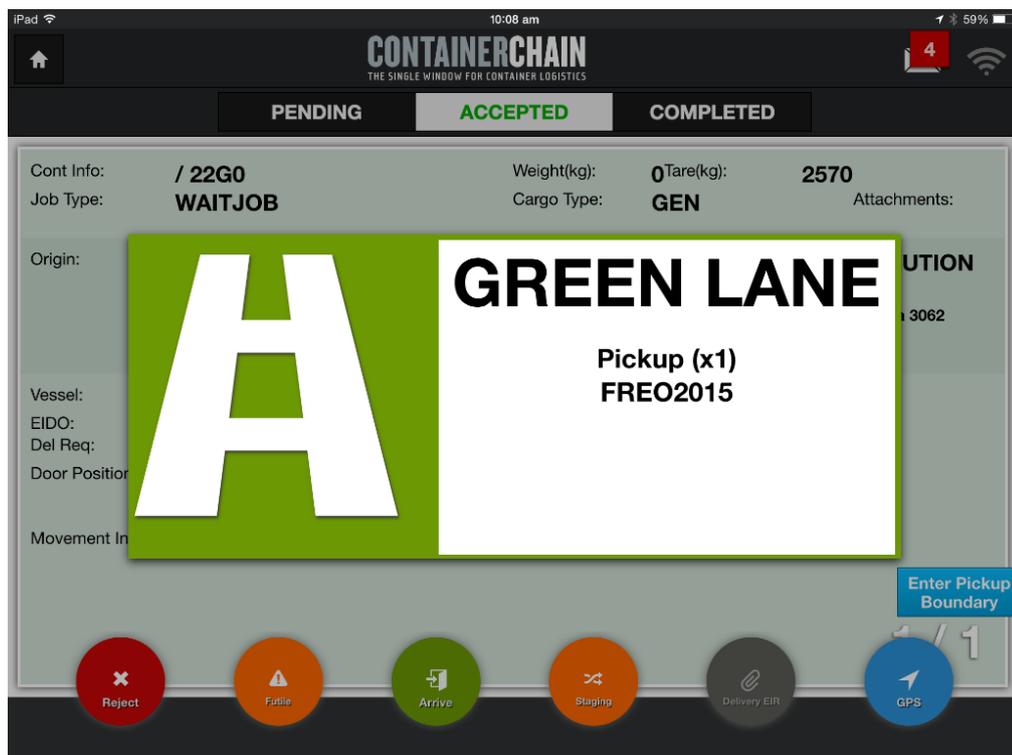
As you drive towards the job location, there will be two geofences that are crossed, the approach geofence and the boundary geofence.

When crossing either geofence, the app will automatically validate the job.

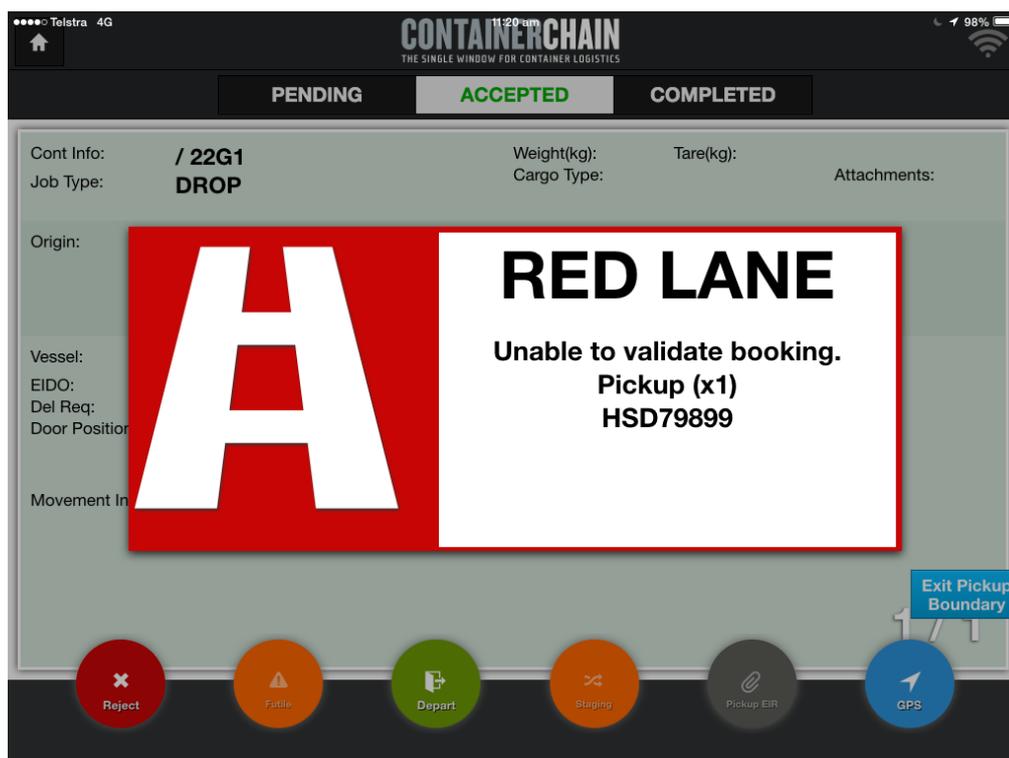
The validation checks the following:

- a. Notification number
- b. Notification time window
- c. Release number
- d. Release availability

If all checks pass, you will get a 'Green Lane'. A green lane allows you to be processed through express methods.

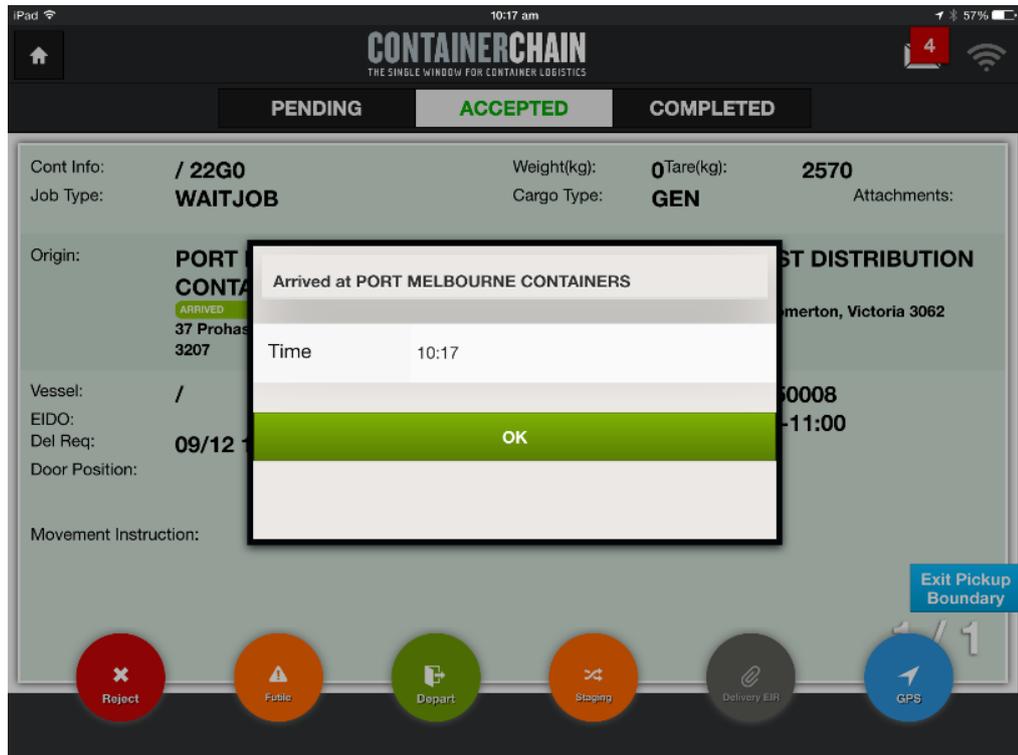


If a check fails you will get a red lane. This means that you will need to be processed manually by the empty container depot. The process of completing a manual transaction will be explained through the empty container depots 'Carrier Access Arrangement'

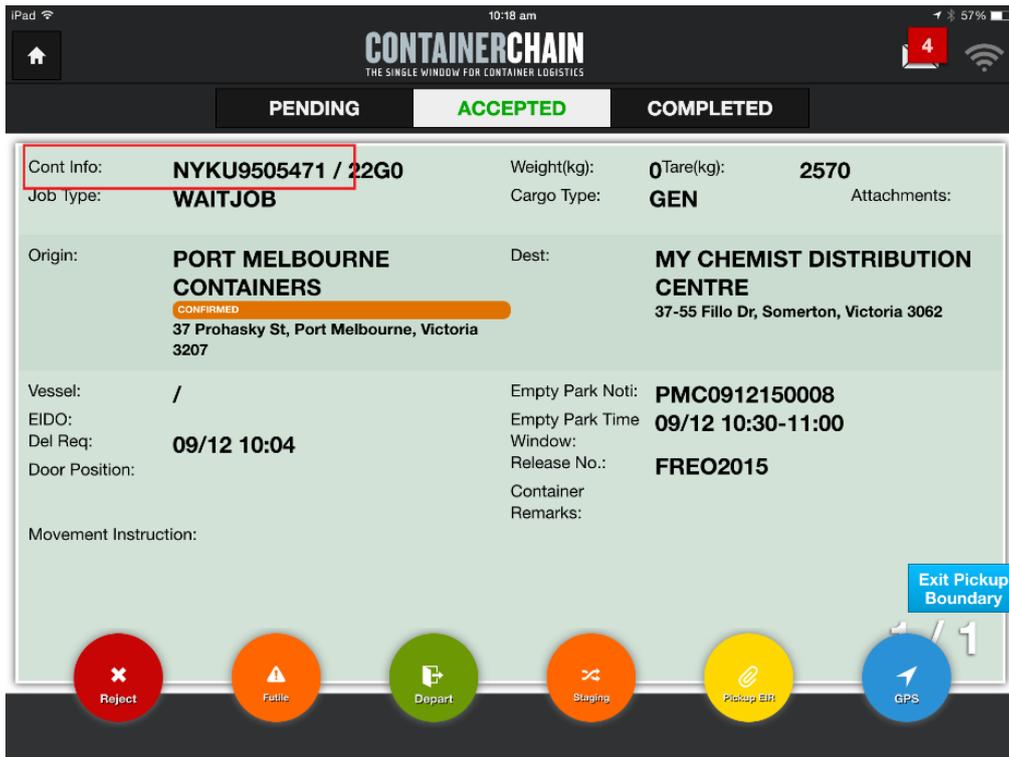


Arriving at Job Location with a Green Lane

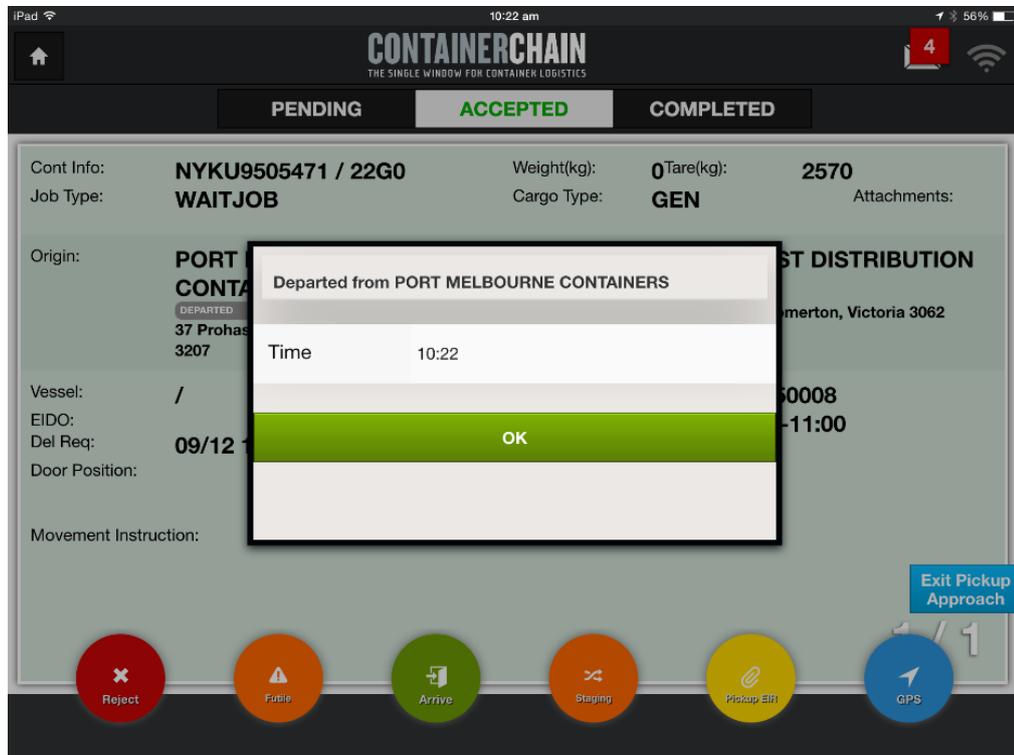
When you arrive at the job location with a green lane, your notification will be automatically processed. The status of the job will change to 'Arrived'



As the forklift operator loads the container onto your vehicle, the container number they enter into their Forklift Mounted Terminal (FMT) will update the information in the driver app.

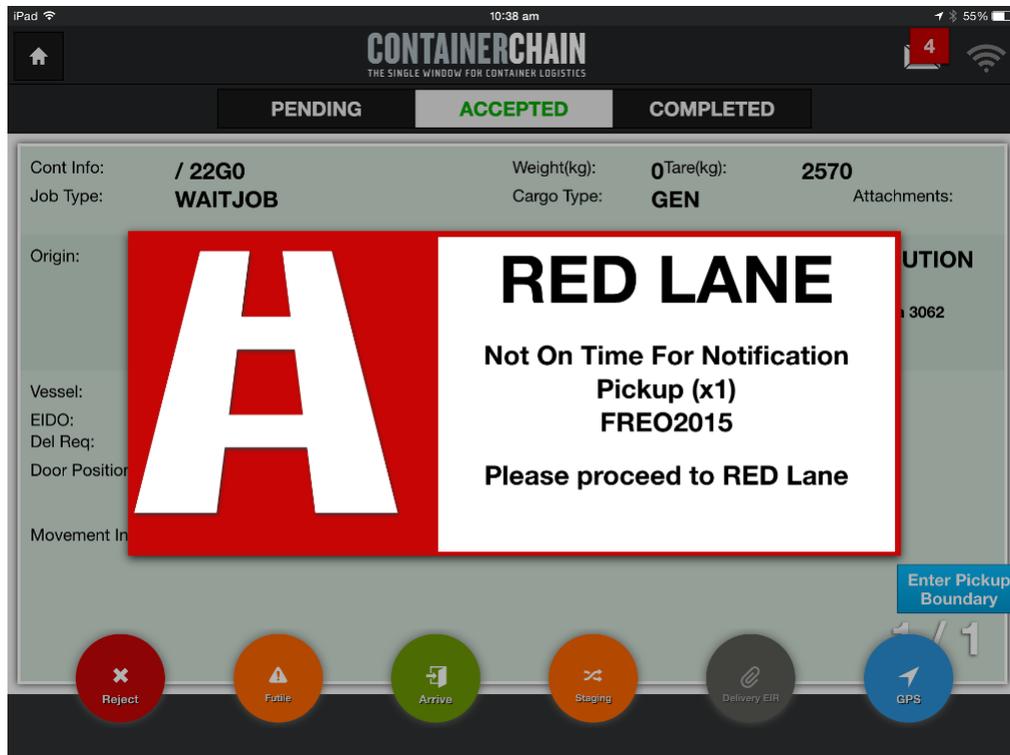


Once the job has been updated by the FMT, the job status will update to 'Confirmed' and when safe to do so, you will be authorised to depart the depot.

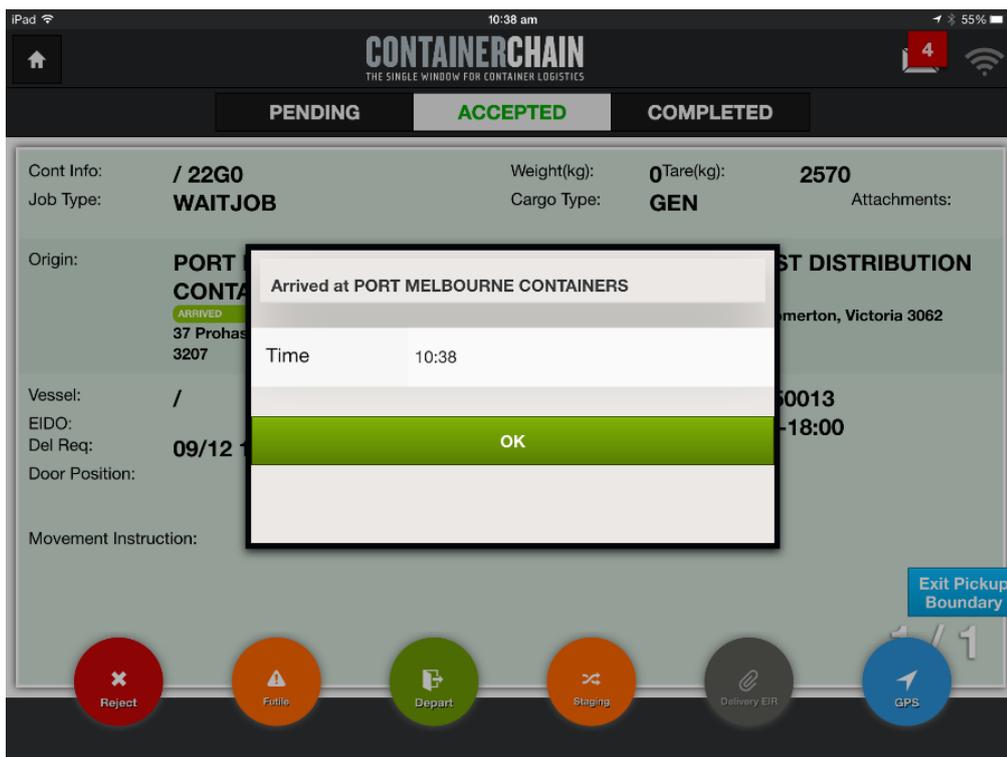


Arriving at Job Location with a Red Lane

When you arrive at the job location with a red lane, your notification will NOT be automatically processed. You will be required to follow depot instruction, and possibly provide relevant paperwork.



Once the depot has processed you manually, and you cross the Boundary Geo Fence, the app will automatically 'Arrive' you into the depot



The status of the job will change to 'Arrived'

The screenshot displays the CONTAINERCHAIN mobile application interface on an iPad. At the top, the status bar shows 'iPad', signal strength, '10:40 am', and '55%' battery. The app header includes the logo 'CONTAINERCHAIN THE SINGLE WINDOW FOR CONTAINER LOGISTICS' and a notification badge with the number '4'. Below the header are three tabs: 'PENDING', 'ACCEPTED' (highlighted in green), and 'COMPLETED'. The main content area shows job details for a 'WAITJOB' with the following information:

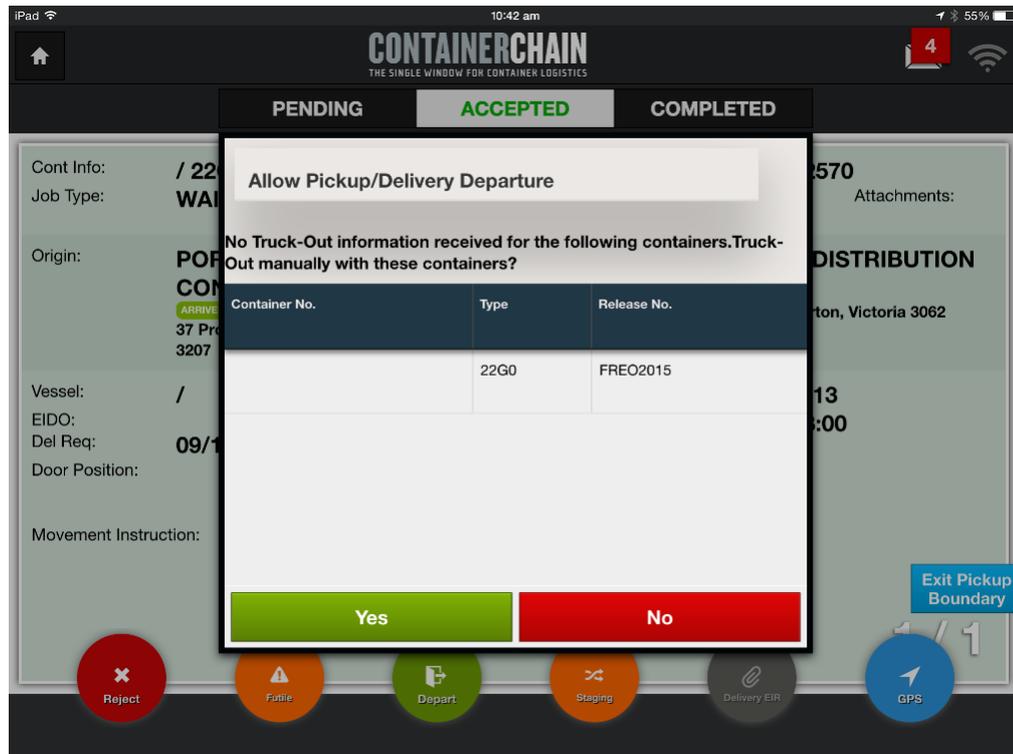
- Cont Info:** / 22G0
- Job Type:** WAITJOB
- Weight(kg):** 0
- Tare(kg):** 2570
- Cargo Type:** GEN
- Attachments:**
- Origin:** PORT MELBOURNE CONTAINERS
ARRIVED
37 Prohasky St, Port Melbourne, Victoria 3207
- Dest:** MY CHEMIST DISTRIBUTION CENTRE
37-55 Fillo Dr, Somerton, Victoria 3062
- Vessel:** /
- Empty Park Noti:** PMC0912150013
- EIDO:**
- Empty Park Time Window:** 09/12 17:30-18:00
- Del Req:** 09/12 10:36
- Release No.:** FREO2015
- Door Position:**
- Container Remarks:**
- Movement Instruction:**

At the bottom of the screen, there is a navigation bar with several icons: 'Reject' (red circle with 'x'), 'Futile' (orange circle with warning triangle), 'Depart' (green circle with truck icon), 'Staging' (orange circle with double arrows), 'Delivery EIR' (grey circle with document icon), and 'GPS' (blue circle with location pin icon). A blue button labeled 'Exit Pickup Boundary' is located in the top right corner of the main content area. A counter '1 / 1' is visible in the top right corner of the main content area.

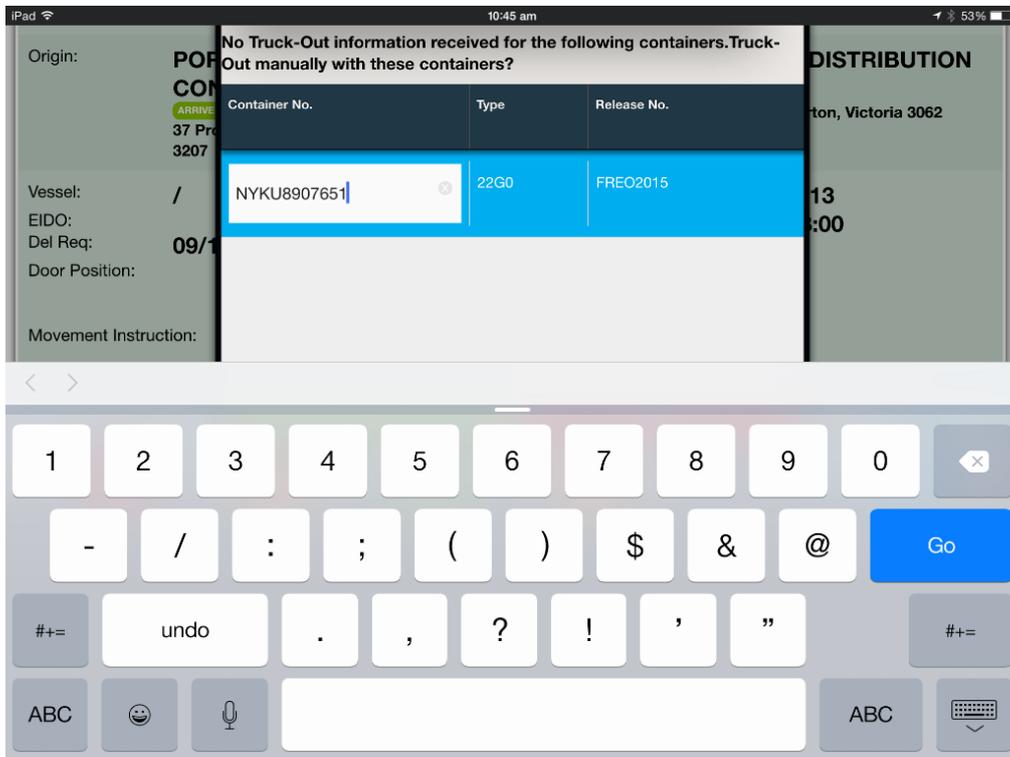
Manually updating a container number

The forklift operator will load the container onto your vehicle, and the container number they enter into their Forklift Mounted Terminal (FMT) may update the information in the driver app. If it does not update the information automatically, you will need to press the 'Depart' button to manually update the containers loaded.

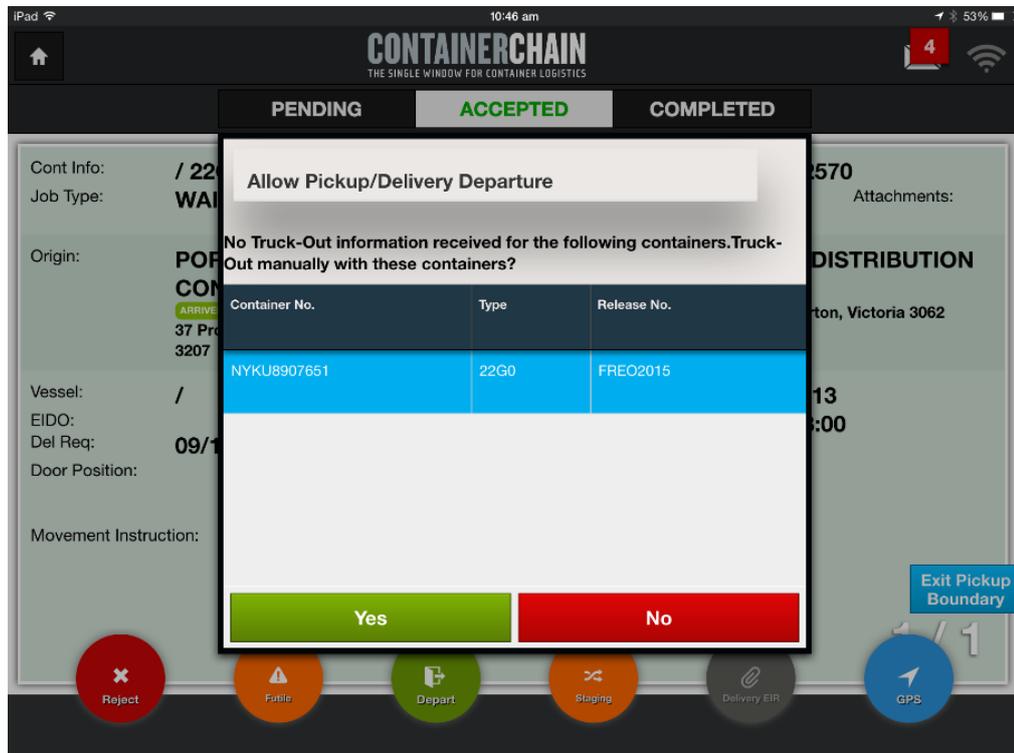
When completing a pick up manually, you will need to enter the container loaded onto your truck.



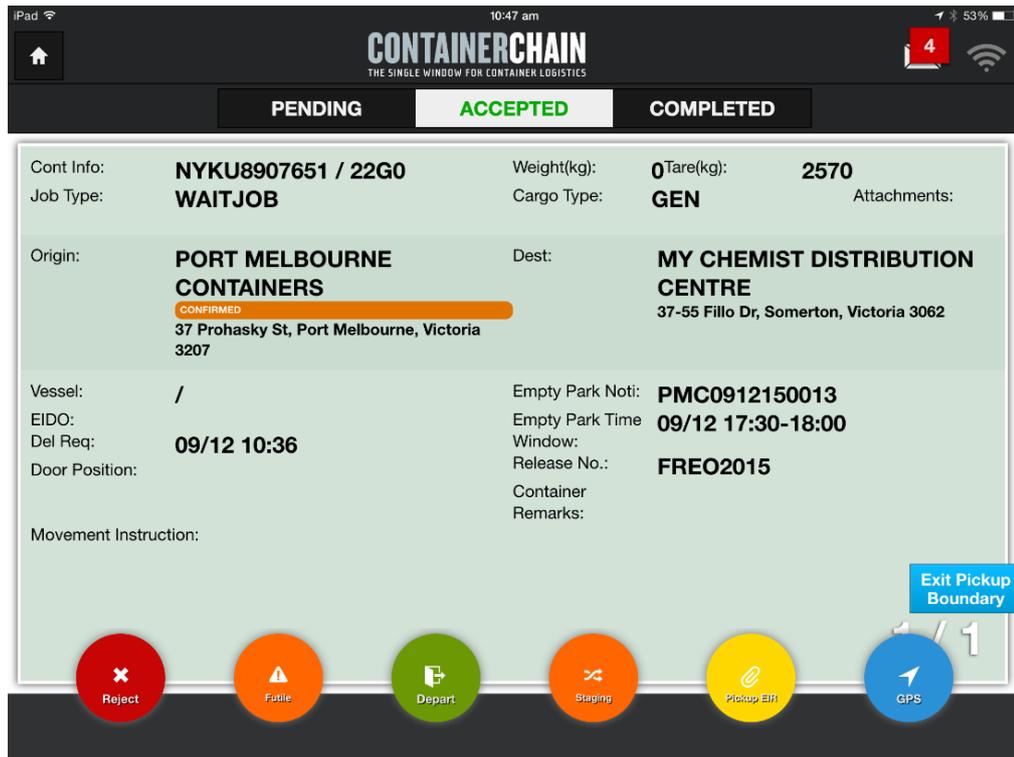
To manually enter the container number, tap in the empty field under the Container No. column next to the corresponding Release No. and using the keyboard, type in the container number loaded onto your truck.



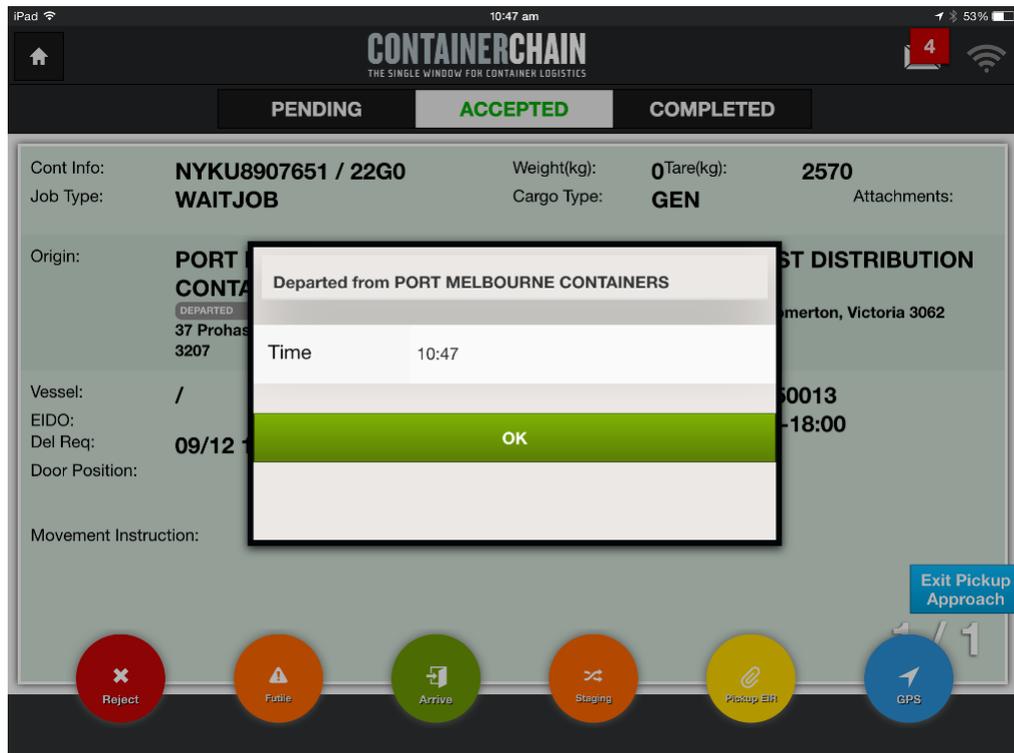
Press 'Yes' to continue



This will change the status of the job to 'Confirmed' and you can now depart the depot.



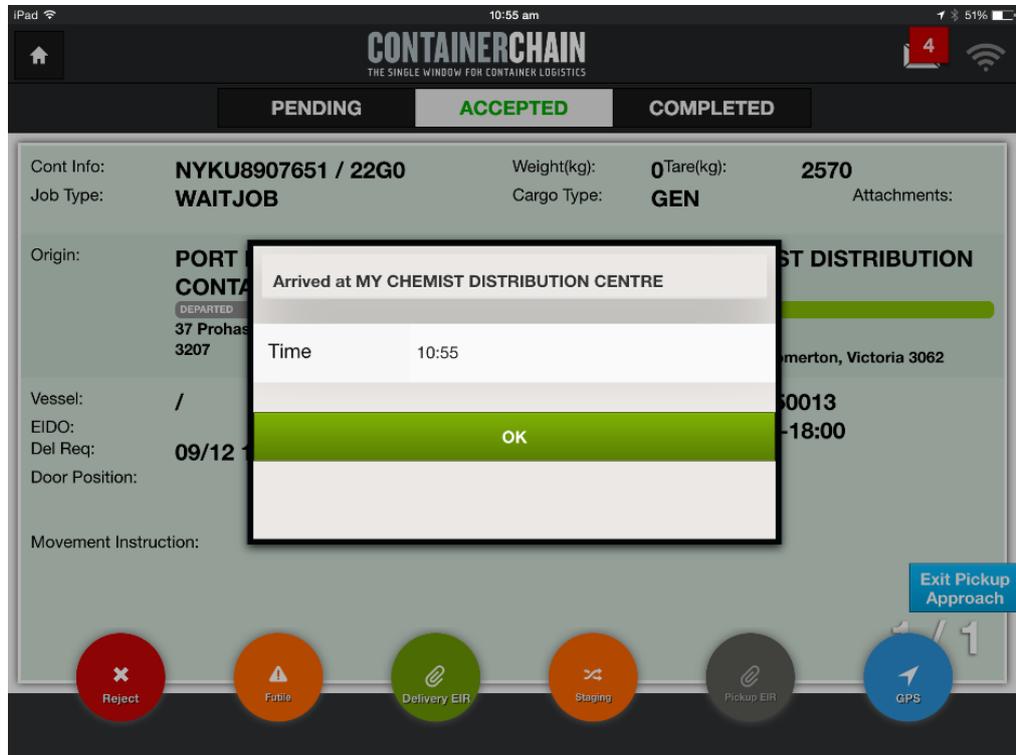
The app will automatically depart you from the Empty Container Depot



Export delivery to Customer

After collection of the empty container, proceed to delivery location.

On arriving at Customer site, the app will automatically arrive the driver. Alternatively, the driver can manually arrive by tapping the 'Arrive' button



EIR

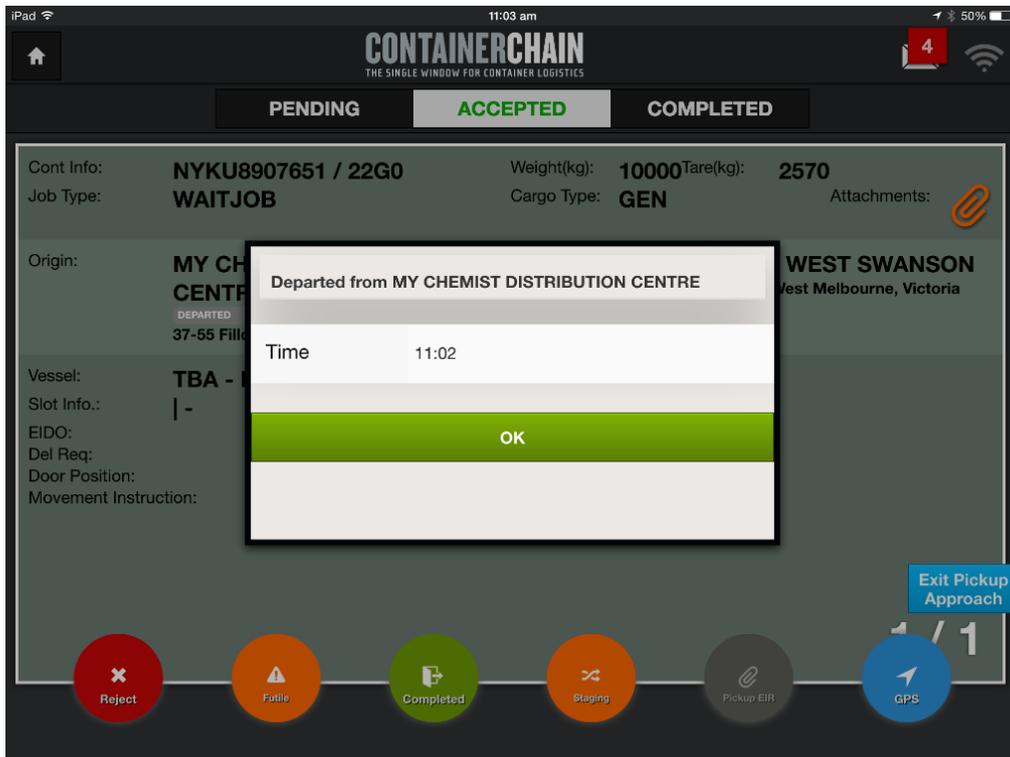
If delivery is direct to Customer, then a Delivery EIR will need to be signed.

Customer or driver enter the gross weight and seal no. Customer signs on glass or driver can sign on behalf of customer ticking the appropriate box.

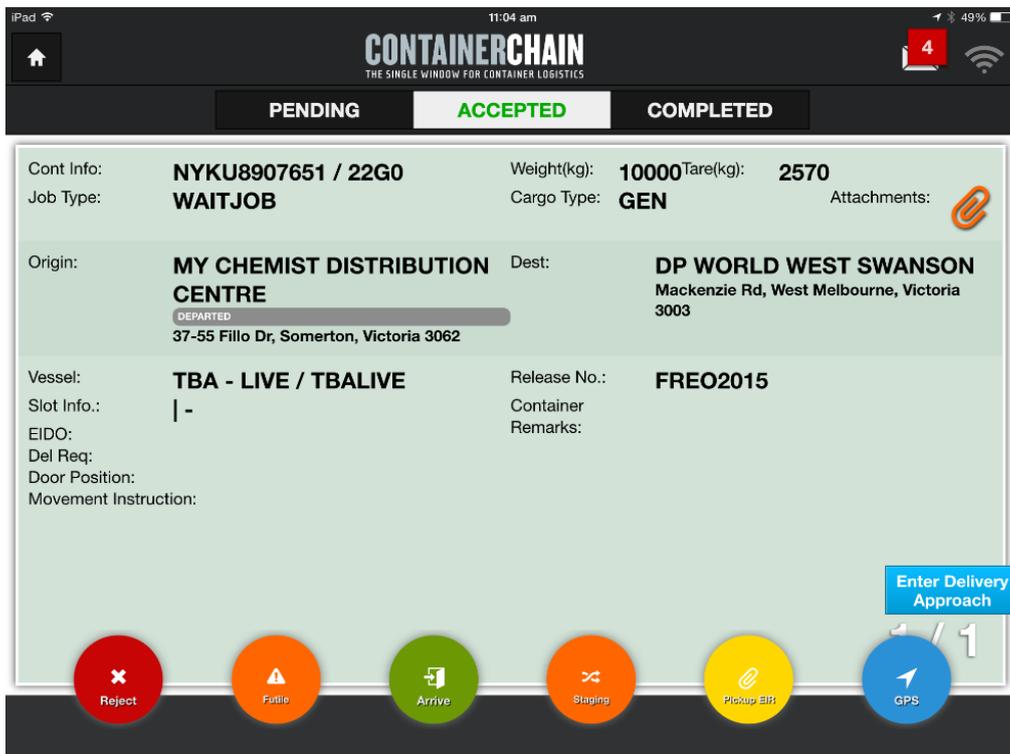
The screenshot displays the 'Delivery EIR' application interface on an iPad. The top status bar shows 'iPad', signal strength, '10:59 am', and '50%' battery. The app title 'Delivery EIR' is centered at the top. Below the title is a form with two main sections. The left section contains a table of container details: Container No. (NYKU8907651), Start Loading, End Loading, Gross Weight (kg) (10000), Seal No. (12746), and Cargo Type (GEN). The right section is for signature, with 'Accepted ... CLIENT' at the top, a 'Sign on B...' checkbox (checked), and a signature field containing the handwritten word 'CLIENT'. A blue camera icon is positioned below the container details. A green 'Done' button is at the bottom right of the form. At the very bottom of the screen is a navigation bar with six circular icons: a red 'Reject' icon, an orange 'Fulle' icon, a green 'Delivery EIR' icon, an orange 'Staging' icon, a grey 'Pickup EIR' icon, and a blue 'GPS' icon.

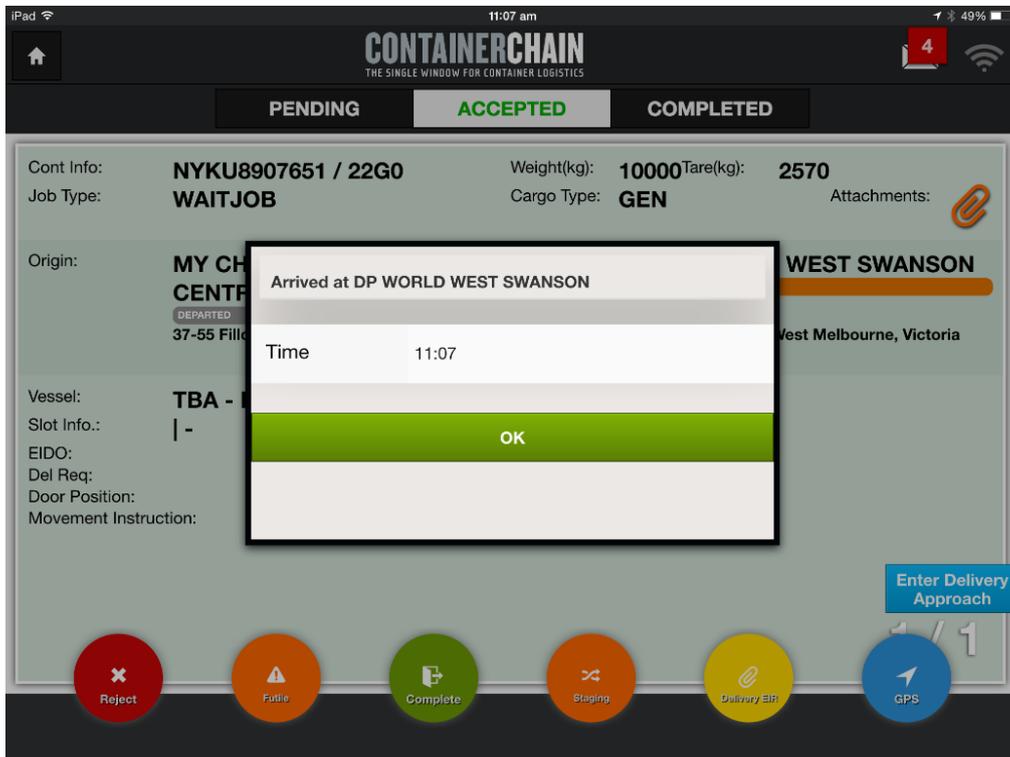
Driver taps complete to end the leg and this will automatically departed.

NB: If the delivery type is 'Standard' then the next movement will automatically appear on the app. Alternatively, the driver can tap 'Depart' to manually depart the location. Driver can proceed to the next location.

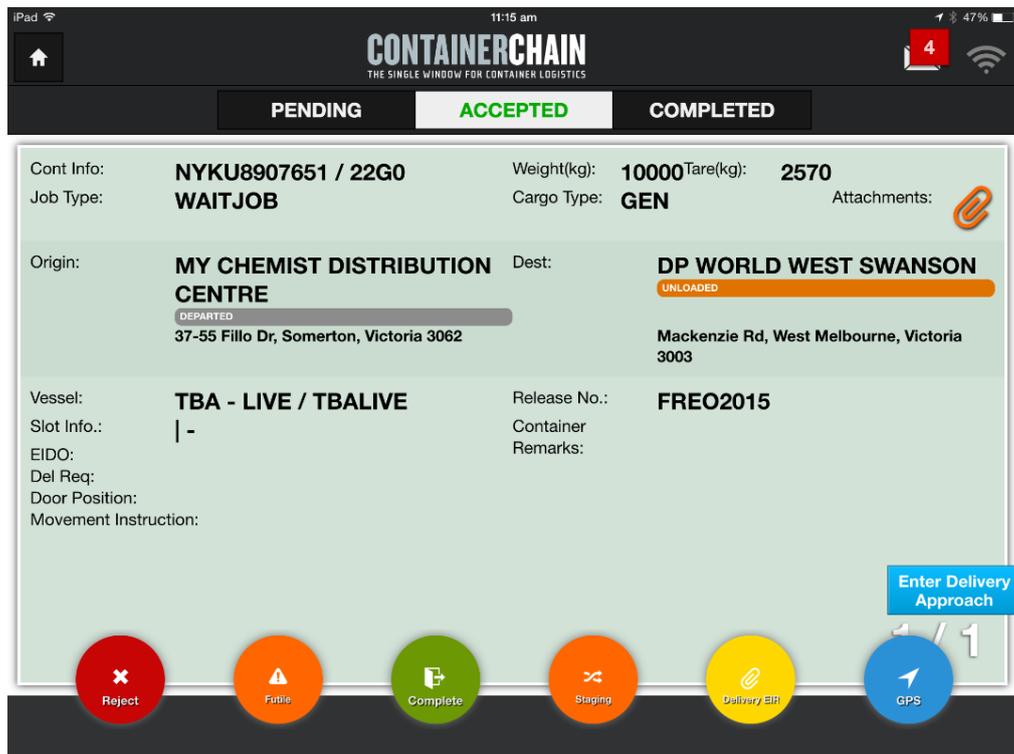


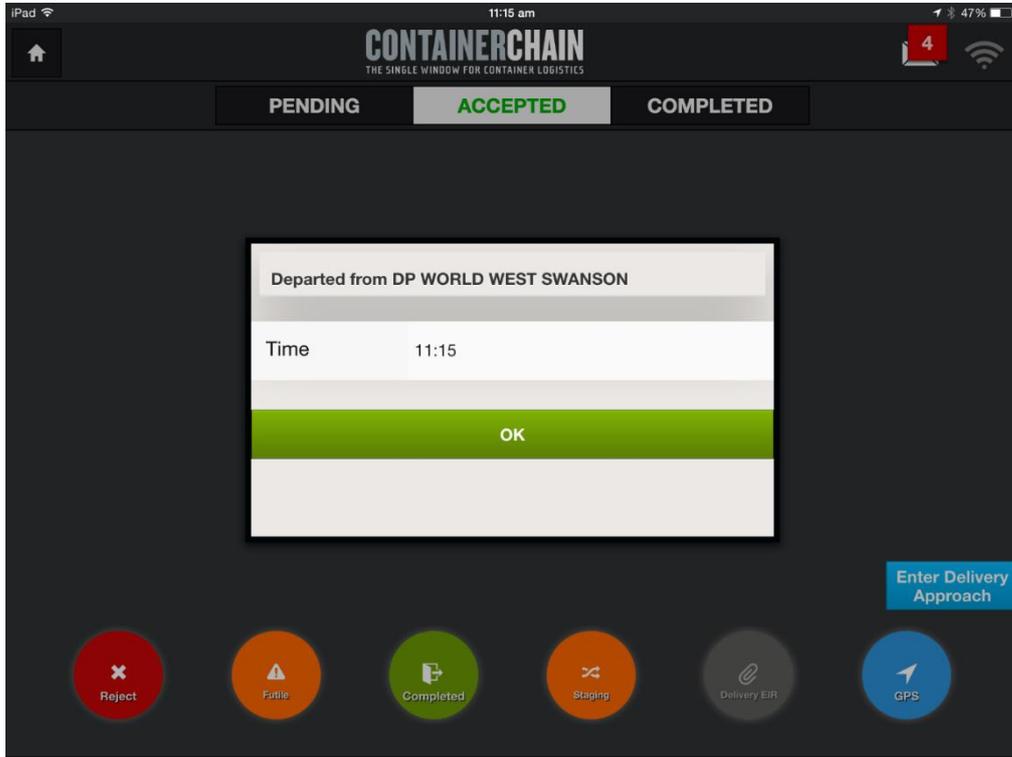
When the driver arrives at the next location, the app will automatically arrive him. Alternatively, the driver can tap 'Arrive to manually arrive at the location.





Once the container has been unloaded the driver can depart and the app will automatically depart him from the location.





Additional Features and Functions

Completed tab

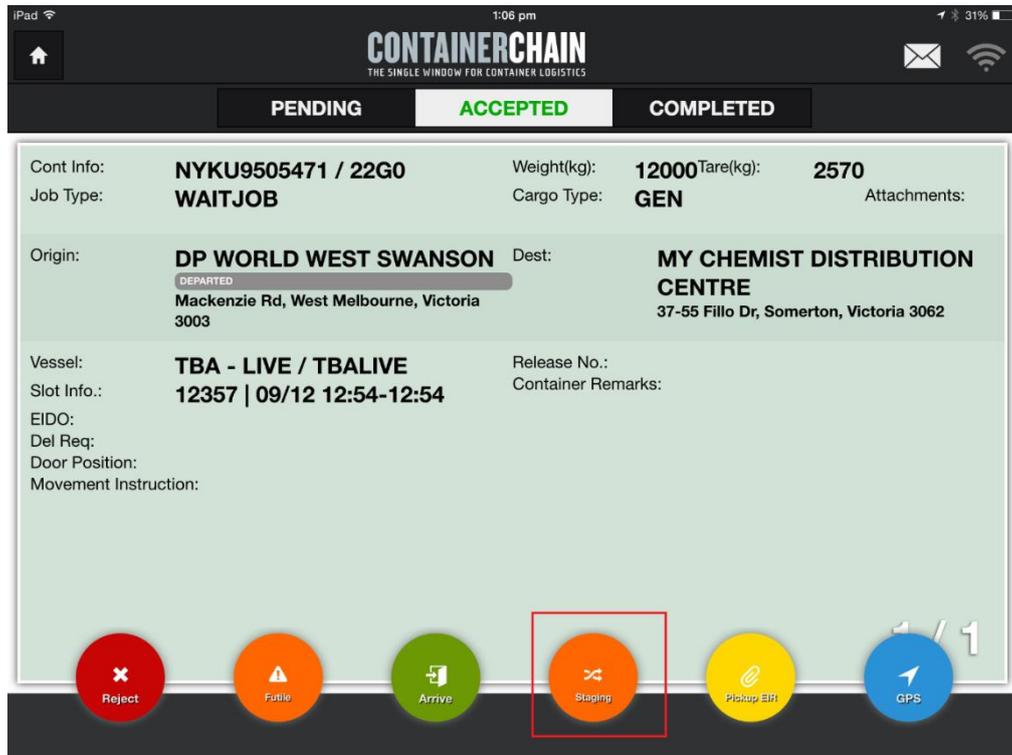
The completed tab will display a list of all jobs the driver has completed. Once the driver logs out, this tab will refresh and jobs will be cleared. This can be used by the driver as a check list if a run sheet is still required to be completed.

CONTAINERCHAIN THE SINGLE WINDOW FOR CONTAINER LOGISTICS							
PENDING			ACCEPTED		COMPLETED		
Container Type	Leg	Mov Remarks	Container No.	Type	Gross Weight (kg)	Cargo Type	Collect From
WAITJOB	CT-CU		NYKU8756874	22G0	12000	GEN	DP WORLD WEST SWANSON
WAITJOB	CU-MT		NYKU8756874	22G0	12000	GEN	MY CHEMIST DISTRIBUTION CENTRE
WAITJOB	MT-CU		NYKU9505471	22G0	10000	GEN	PORT MELBOURNE CONTAINERS
WAITJOB	CU-CT		NYKU9505471	22G0	10000	GEN	MY CHEMIST DISTRIBUTION CENTRE
WAITJOB	MT-CU		NYKU8907651	22G0	10000	GEN	PORT MELBOURNE CONTAINERS
WAITJOB	CU-CT		NYKU8907651	22G0	10000	GEN	MY CHEMIST DISTRIBUTION CENTRE

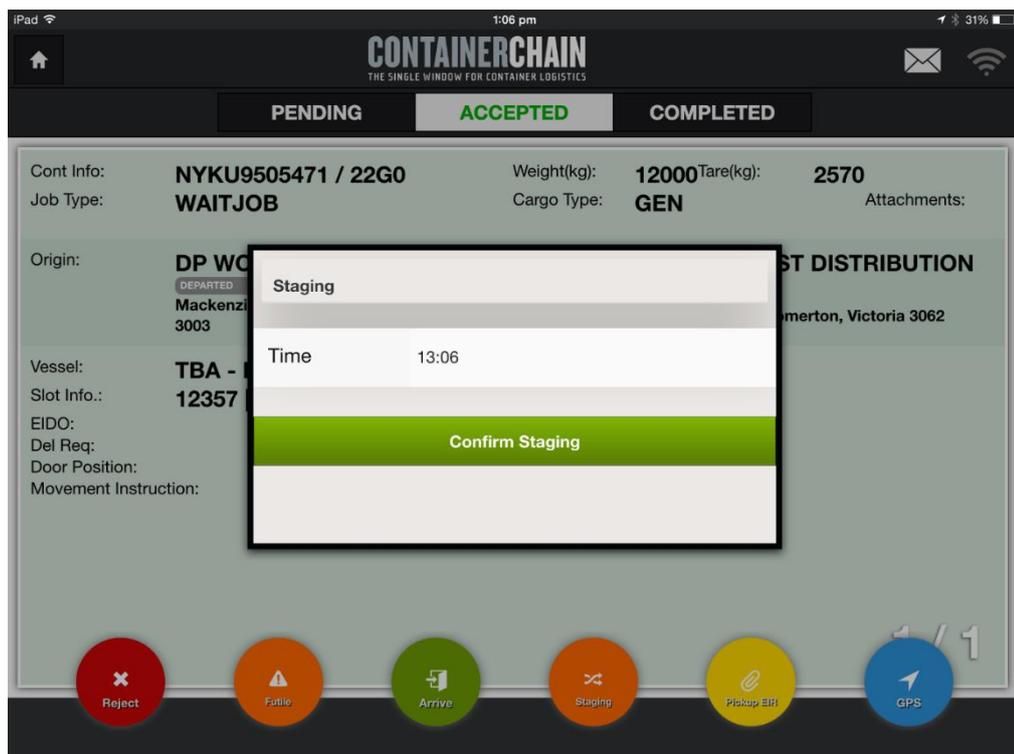
[Enter Delivery Approach](#)

Staging

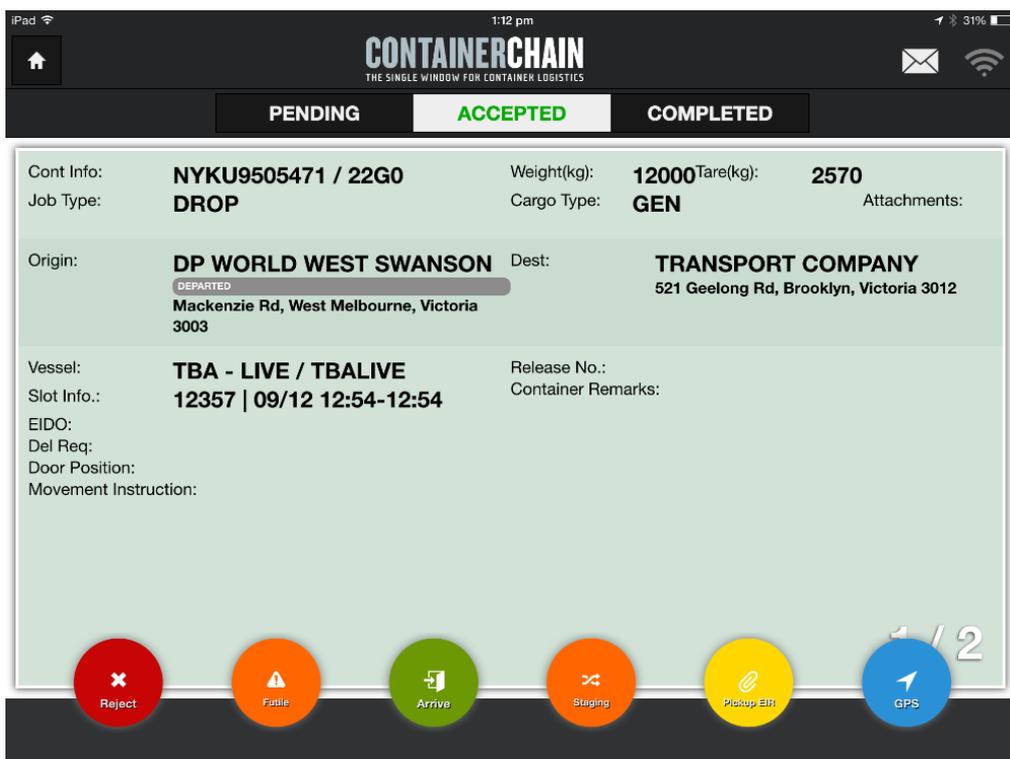
If a change in delivery location occurs once the driver has departed the pick up location, the driver can tap the 'Staging' button to alert the fleet controller



Driver confirms the staging time



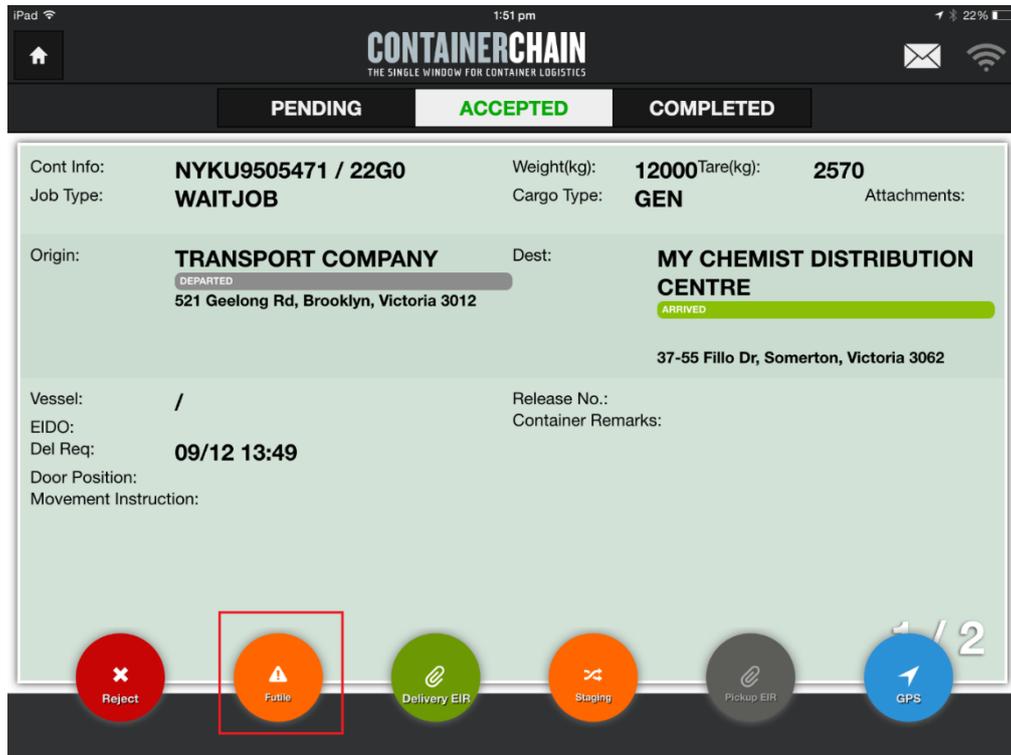
The fleet controller sets the movement to staging and re dispatches the job to the driver. The driver does not need to do anything, the location on the job will automatically update.



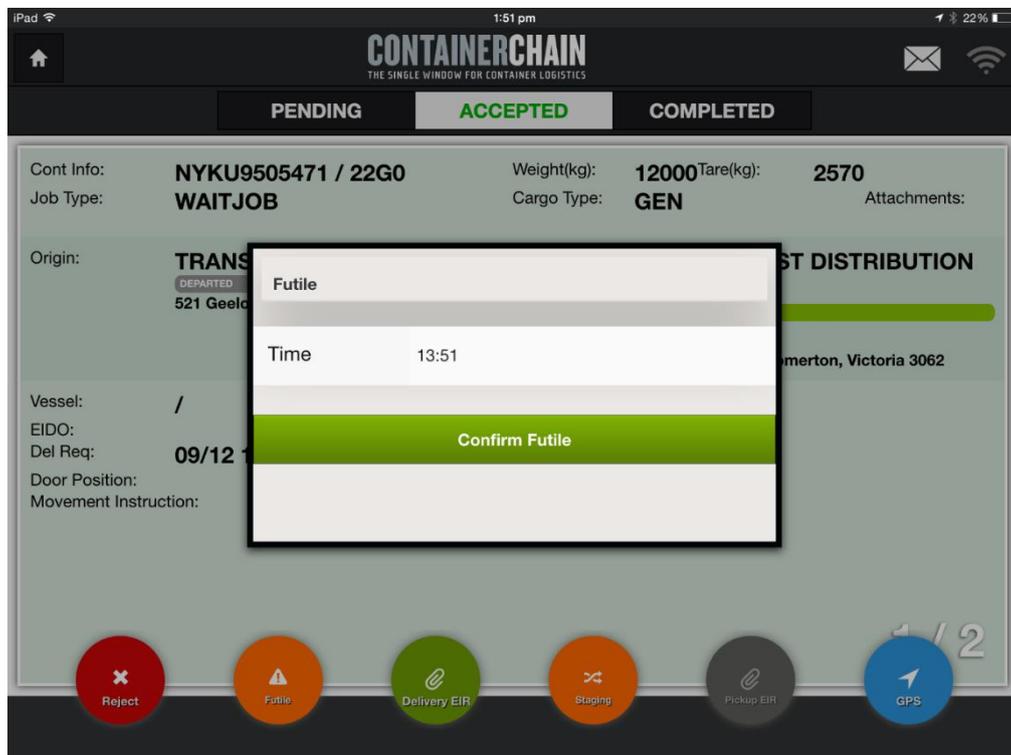
The movement can now be completed as normal

Futile

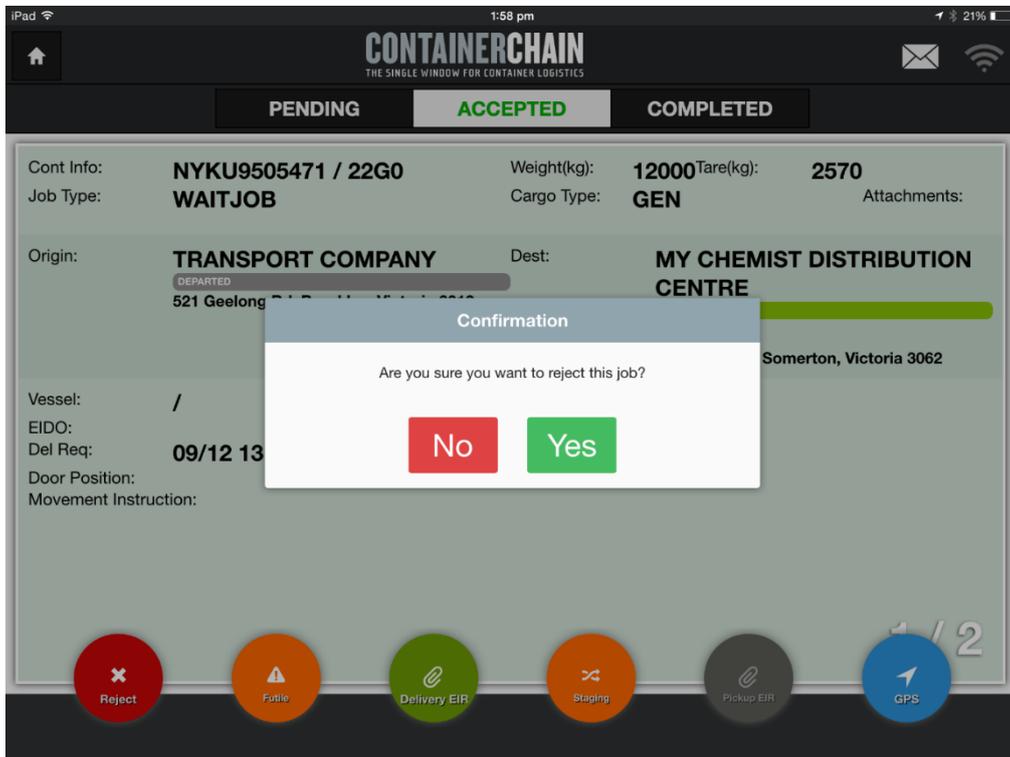
The driver has the ability to set a movement to 'Futile' should a delivery location not be able to receive the container.



Driver taps 'Futile' after arriving on site and being advised the container cannot be accepted. Then confirms the time



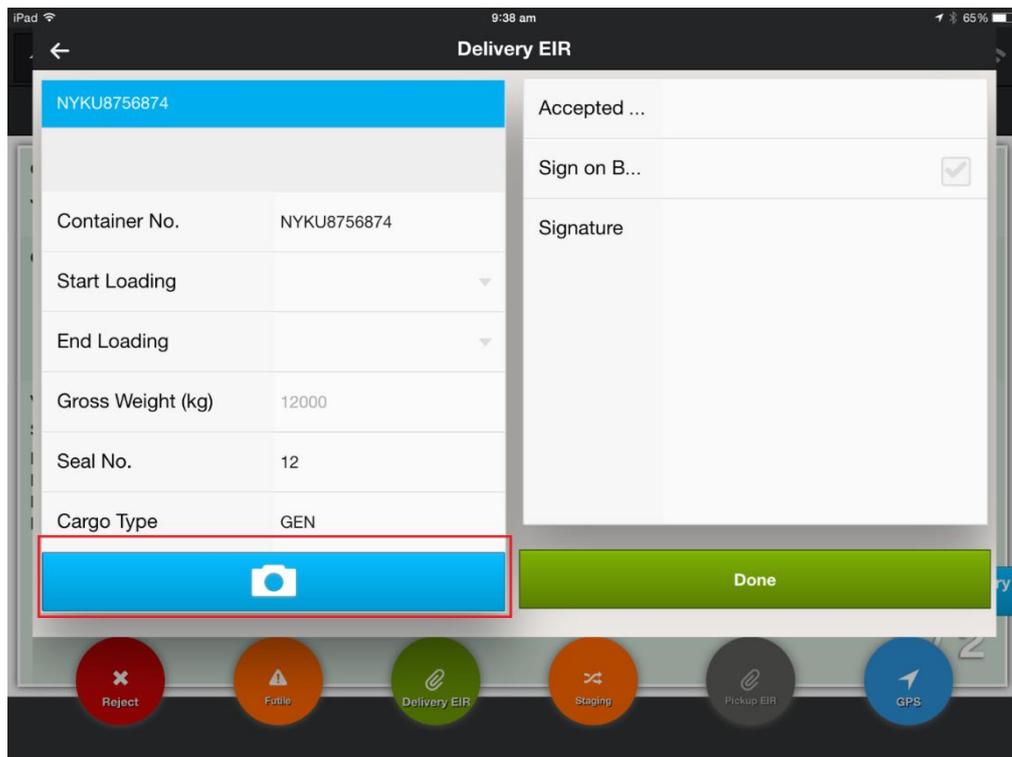
The driver then 'Rejects' the job



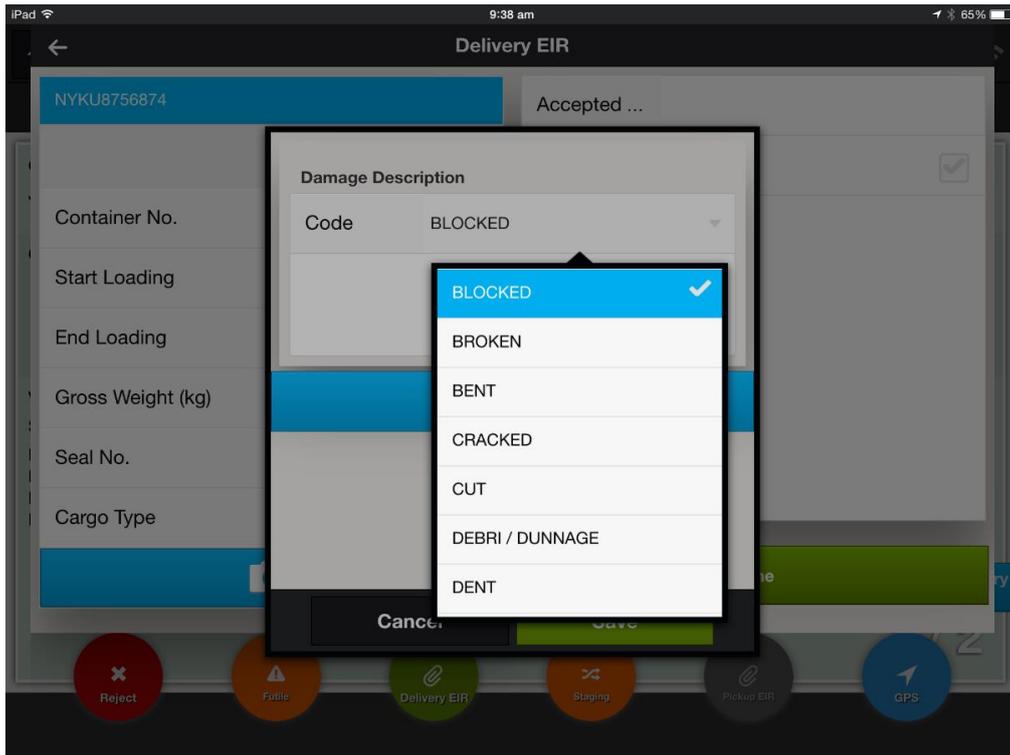
Photos

At any point when an EIR is being signed, the driver has the ability to take a photo. The photo will display under the 'Attachment' icon  Photos will also display against the order in the transport system and Live

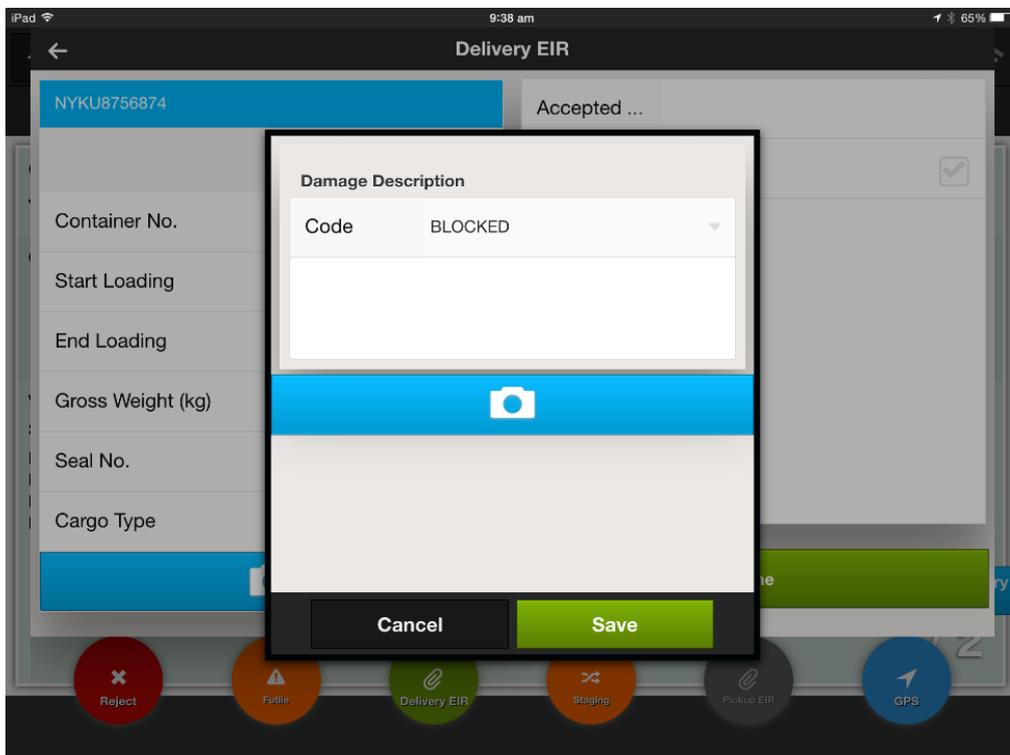
To take a photo, tap the 'Camera' icon in the EIR



From the drop down menu, choose the appropriate description



Tap the camera icon again



The camera will open, take the photo, you can either 'Use' or 'Re Take' the photo. Then tap 'Save'

